



Orderwise Release Notes

2026.Q3

Orderwise Desktop & Web:
26.3.38.0

Online Store:
2026.3



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Orderwise Desktop

Accounts

Credit Control – Auto-Select Contact on Output

Orderwise Ref:	ORW-14217 / 70070
Menu Option:	Accounts Sales Credit control [Output] System Settings Accounts Sales Credit Control Automatically select credit control contact when outputting credit control layouts
Status:	Enhancement
Licensed Feature:	Yes (Accounts)
Detail:	The above setting allows the customer credit control contact to be automatically selected when outputting mass credit credit control letters.

Courier Integration

The Delivery Group - DocketHUB

Orderwise Ref:	ORW-14866 / 70041
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration
Status:	New Development
Licensed Feature:	Yes (Courier - The Delivery Group)
Detail:	Courier integration for 'The Delivery Group - DocketHUB' has been added to Orderwise.

Maxoptra API V6 - Int'l Direct Feed – Amendment

Orderwise Ref:	ORW-14865 / 70072
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] - Export pallets System Sales order Delivery methods [Add/Edit] Details [tab] Courier Information [tab] [Delivery Method Options] - Use next working day after selected drop window date System Settings Despatch Courier Integration Maxoptra - Order reference field
Status:	Enhancement
Licensed Feature:	Yes (Courier – MaxOptra)
Detail:	With the 'Export pallets' setting enabled, pallet details are exported. A combined customer order reference and delivery number will be exported when the 'Order reference field' setting is set to 'Both'. With 'Use next working day after selected drop window date' enabled, the courier will use the next working day from the selected drop window date.

Amazon Shipping API - Direct Feed – Amendment

Orderwise Ref:	ORW-14966 / 70196
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] • Quote for shipper number • Shipment shipper analysis • Channel type
Status:	Enhancement
Licensed Feature:	Yes (Courier – Amazon Shipping)
Detail:	Amazon shipping hierarchy for seller fulfilled Prime orders is supported when the above 'Quote for shipper number' and 'Shipment shipper analysis' settings are populated with the parent and child shipper ID respectively and the 'Channel type' is set to 'AMAZON'. The Amazon seller ID from the importing eCommerce session, and the Amazon order ID, are also exported.

Royal Mail Click & Drop Int'l – Amendment

Orderwise Ref:	ORW-13689, ORW-14864 / 70133
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] • Customs duty costs analysis field • Export customs duty costs • Import duties paid by sender
Status:	Enhancement
Licensed Feature:	Yes (Courier – Royal Mail)
Detail:	With the above 'Export customs duty costs' setting enabled, a 'Customs duty costs' column is included on the exported consignment file, populated from the numeric order header analysis field selected in the above 'Customs duty costs analysis field' setting. The 'Import duties paid by sender' setting determines whether the sender or recipient covers import duties on international shipments.

AGL Clearview API - Direct Feed – Amendment

Orderwise Ref:	ORW-14387 / 69983
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] • Use delivery email • Use delivery phone Despatch Courier Integration
Status:	Enhancement
Licensed Feature:	Yes (Courier – AGL)
Detail:	With the above settings enabled, the delivery header email and telephone will be exported to the consignment file instead of from the customer contact.

Advanced - DPD API Domestic Direct Feed – Amendment

Orderwise Ref:	ORW-14218 / 70214
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] • Send labels to FTP System Despatch Couriers [Add/Edit] Export Setup [tab]
Status:	Enhancement
Licensed Feature:	Yes (Advanced – DPD API Domestic Direct Feed)
Detail:	With the above setting enabled and Export Setup tab set up, the courier will send labels to an FTP or SFTP instead of a local folder.

Evri API - International Direct Feed – Amendment

Orderwise Ref:	ORW-14023 / 69985
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] • Customer reference 1 field
Status:	Enhancement
Licensed Feature:	Yes (Courier – Evri)
Detail:	The customer reference on an exported consignment can be set to the delivery number, order number or eCommerce order number. The delivery number is used by default.

Advanced - APC Hypaship - Direct Feed – Amendment

Orderwise Ref:	ORW-14169 / 69945
Menu Option:	System Sales order Delivery methods [Add/Edit] Details [tab] Courier Information [tab] • POD required
Status:	Enhancement
Licensed Feature:	Yes (Courier – APC)
Detail:	With the above setting enabled, the 'Safespace' element on the export file will be set to 'Not allowed'. When disabled, it will be set to 'Allowed'.

eCommerce

eBay – Image Uploads Use OAuth Token

Orderwise Ref:	ORW-14740
Menu Option:	System eCommerce eBay eBay accounts [Add/Edit] General [tab] Token System eCommerce eBay eBay accounts [Configure] System eCommerce eBay eBay accounts [Sync Store Categories] eCommerce eBay List items System System utilities Import eBay item IDs
Status:	Enhancement
Licensed Feature:	Yes (eBay Listings)
Detail:	The above eBay areas now use the OAuth token, which should be updated in the Token field of the eBay account record.

Invoicing

Xero – Posting Customers

Orderwise Ref:	ORW-14846 / 70163
Menu Option:	System Settings Invoicing General - Retain Xero additional people - Upload all customer contacts
Status:	Enhancement
Licensed Feature:	Yes (Xero Accounts)
Detail:	When 'Retain Xero additional people' is enabled, contacts created on the Xero portal for an Orderwise customer are retained when the customer is updated. When 'Upload all customer contacts' is enabled, all active Orderwise customer contacts are posted to Xero.

Orderwise Accounts – Exclude Replacement Credits

Orderwise Ref:	ORW-14862 / 70219
Menu Option:	Sales Pending refunds System Settings Invoicing General Exclude replacement credits from refund process
Status:	Enhancement
Licensed Feature:	Yes (Returns)
Detail:	With the above setting enabled, credits created as part of a replacement return will not appear in the Pending Refunds tab.

Sage 50 V34.1

Orderwise Ref:	ORW-15108
Menu Option:	System Settings Invoicing General • Version in use
Status:	Enhancement
Licensed Feature:	No
Detail:	Version 34.1 of Sage can be used with Orderwise by selecting '2026 H2' from the above setting, when using Sage 50 as the accounts package.

Mobile Devices

Goods In – Empty Bins

Orderwise Ref:	ORW-14024 / 70095
Menu Option:	AHHT Goods In Scan [tab] [Empty Bins]
Status:	Enhancement
Licensed Feature:	Yes (Android Devices)
Detail:	Empty Bins can be viewed and selected when booking goods in.

Purchasing

To Transform Report – Exclude Replenishment Bin Stock

Orderwise Ref:	ORW-14786 / 69599
Menu Option:	Purchasing Purchasing reports To transform report System Settings Purchasing To Purchase Reports To Transform Report • Exclude replenishment bin stock from transform source
Status:	Enhancement
Licensed Feature:	No
Detail:	With the above setting enabled, stock held in replenishment bins will be excluded from the To Transform Report.

Purchase Order History – Invoice Attachments

Orderwise Ref:	ORW-13631
Menu Option:	Purchasing Supplier List Order History Invoices [tab] [Invoice Attachments]
Status:	Enhancement
Licensed Feature:	No
Detail:	Attachments can be added against a purchase order invoice.

To Purchase Report – Rebate Cost Columns

Orderwise Ref:	ORW-2727
Menu Option:	Purchasing Purchasing reports To purchase report
Status:	Enhancement
Licensed Feature:	No
Detail:	The 'Rebate Cost 1', 'Rebate Cost 2' and 'Rebate Cost 3' columns can be added to the Purchase Report grid.

Sales

Customer Special Price – Save as Discount Percentage

Orderwise Ref:	ORW-14845 / 70172
Menu Option:	Sales Order Entry Order Entry [tab] Order Lines [tab] [Add customer special price] User Group Settings Sales Order Entry Lines [tab] Selling Price/Quantity [tab] • Default discount type • Show customer special price popup
Status:	New Development
Licensed Feature:	No
Detail:	With the above 'Show customer special price popup' setting enabled, the 'Add customer special price' button on the Sales Order Entry form will open the Customer Special Price form, allowing the special price to be saved as a price or a discount percentage. The default option on the form is determined by the above 'Default discount type' setting.

Orderwise Web

AI

Admin Agent – Rules Engine

Orderwise Ref:	ORW-9544: ORW-12354
Menu Option:	MyForterro AI Assistant
Status:	Enhancement
Licensed Feature:	Yes (Web AI)
Detail:	Rules Engine rules can be created, edited and searched for using the Admin Agent.

Sales Agent – Additions

Orderwise Ref:	ORW-11019: ORW-11243, ORW-11791, ORW-11793, ORW-12810, ORW-13315, ORW-13320, ORW-13536, ORW-14712
Menu Option:	MyForterro AI Assistant
Status:	Enhancement
Licensed Feature:	Yes (Web AI)
Detail:	The Sales Agent will only suggest additional context when it can confidently determine that the information provided will enable a valid response.

Current stock information can be retrieved for products and variants and, where multiple matches exist, prompt the User to select the required variant. If a quantity is provided, the agent will compare the requested quantity against the available free stock and indicate whether sufficient stock is currently available.

Customer and variant sales performances can be ranked by gross and net values, margin amount, or quantity.

Sales quotes can be generated from images and PDF files. Users can search for and add further variants to the quote and run a preliminary recalculation of order totals. Discontinued, non-sale variants, and inactive customers are excluded.

The following Layouts can be output using the Sales Agent: Customer Notes, Invoice Requested, POS Till Receipt, Quote, Sales Order Acknowledgement and Sales Order Pro Forma.

Reports can be generated, when parameters are set, using the Sales Agent.

Reports and layouts displayed by the Sales Agent can be downloaded as a PDF document or opened directly in Orderwise.

Accounts

Batch Supplier Invoices – Generate Reference

Orderwise Ref:	ORW-11861
Menu Option:	Accounts Purchasing Batch supplier invoices [Add/Edit] [Generate Reference]
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	Unique reference numbers can be generated from the Batch Supplier Invoices form.

Purchase Invoices – Pay Selected

Orderwise Ref:	ORW-11918
Menu Option:	Accounts Purchasing Purchase invoices due [Pay Selected] Accounts Purchasing Payment lists [Pay Selected] User Group Settings Accounts Purchasing Payments • Add batch supplier payments • Manually allocate purchase payments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above User Group Settings enabled, invoices can be paid from the Purchase Invoices Due and Payment Lists tabs.

Credit Control – Auto-Select Contact on Output

Orderwise Ref:	ORW-14217 / 70070
Menu Option:	Accounts Sales Credit control [Output] System Settings Accounts Sales Credit Control • Automatically select credit control contact when outputting credit control layouts
Status:	Enhancement
Licensed Feature:	Yes (Accounts)
Detail:	The above setting allows the customer credit control contact to be automatically selected when outputting mass credit control letters.

Courier Integration

DHL Americas API - International Direct Feed

Orderwise Ref:	ORW-13850
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration
Status:	New Development
Licensed Feature:	Yes (Courier – DHL)
Detail:	Courier integration for 'DHL Americas API - International Direct Feed' has been added to Orderwise Web.

DHL Americas API - Domestic Direct Feed

Orderwise Ref: ORW-13851
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – DHL)
Detail: Courier integration for 'DHL Americas API - Domestic Direct Feed' has been added to Orderwise Web.

Vigo Courier API

Orderwise Ref: ORW-9266: ORW-13514
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – Courier – Vigo Soloways)
Detail: Courier integration for 'Vigo Courier API' has been added to Orderwise Web.

Amazon Shipping API - Direct Feed

Orderwise Ref: ORW-9265
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – Amazon Shipping)
Detail: Courier integration for 'Amazon Shipping API – Direct Feed' has been added to Orderwise Web.

DHL eCommerce UK

Orderwise Ref: ORW-9262
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – DHL)
Detail: Courier integration for 'DHL eCommerce UK' has been added to Orderwise Web.

United Pallet Network API

Orderwise Ref: ORW-12983
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – United Pallet Network)
Detail: Courier integration for 'United Pallet Network API' has been added to Orderwise Web.

Sendcloud API

Orderwise Ref: ORW-14863 / 70330
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – Sendcloud API)
Detail: Courier integration for 'Sendcloud API' has been added to Orderwise Web.

The Delivery Group - DocketHUB

Orderwise Ref: ORW-14866 / 70041
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier - The Delivery Group)
Detail: Courier integration for 'The Delivery Group - DocketHUB' has been added to Orderwise Web.

Wayfair API Courier Label

Orderwise Ref: ORW-9264
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – Wayfair Label API)
Detail: Courier integration for 'Wayfair API Courier Label' has been added to Orderwise Web.

Palletways Portal API - Int'l Direct Feed – Amendment

Orderwise Ref: ORW-14025 / 70210
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration | Courier Options [tab]

- Euro light pallet size

System | Despatch | Pallet Sizes
System | Despatch | Pallet Types
System | Sales order | Delivery methods | [Add/Edit] | Courier Information [tab]

- Email notification

Status: Enhancement
Licensed Feature: Yes (Courier – Palletways)
Detail: Non-standard pallet sizes can be selected from the above 'Euro light pallet size' setting. These can be set up with Euro light pallet dimensions and weight limits from the Pallet Sizes and Pallet Types tabs.

The delivery email address will be exported when the above 'Email notification' setting is enabled.

Royal Mail Click & Drop API – Amendment

Orderwise Ref:	ORW-13689
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration Courier Options [tab] • Import duties paid by sender
Status:	New Development
Licensed Feature:	Yes (Courier – Royal Mail)
Detail:	The above setting determines whether the sender or recipient covers import duties on international shipments.

FedEx Rest API – Amendment

Orderwise Ref:	ORW-11020
Menu Option:	System Sales order Delivery methods [Add/Edit] Courier Information [tab] • Email notification
Status:	New Development
Licensed Feature:	Yes (Courier – FedEx)
Detail:	Recipient email notification can be enabled with the above setting.

Despatch

Orders Requiring Shipping – Auto Ship

Orderwise Ref:	ORW-10871
Menu Option:	Despatch Orders Requiring Shipping [Auto Ship] System Settings Despatch General • Despatch Process User Group Settings Despatch Ship • Auto ship from orders/picks requiring shipping
Status:	New Development
Licensed Feature:	No
Detail:	Orders can be auto shipped during the despatch process when the above setting 'Despatch process' is set to 'Pick, ship', and the 'Auto ship from orders/picks requiring shipping' setting is enabled. Only orders that are fully allocated can be auto shipped.

Transport Management – Assign Tasks to Transport

Orderwise Ref:	ORW-9557
Menu Option:	Despatch Transport management Assign tasks to transport
Status:	New Development
Licensed Feature:	Yes (Transport Management)
Detail:	The Assign Tasks to Transport tab provides visibility of transport tasks for orders, deliveries, and collections. Tasks can be assigned to routes and allocated to runs.

Transport Management – Planned Runs

Orderwise Ref:	ORW-9558: ORW-12204 ORW-9561
Menu Option:	Despatch Transport management Planned runs
Status:	New Development
Licensed Feature:	Yes (Transport Management)
Detail:	Planned runs provide functionality for planning, scheduling, and managing outbound deliveries and returns. Deliveries and return collections can be assigned to routes for efficient transport planning, with supporting despatch documentation.

Pack Scan – Weight Summaries

Orderwise Ref:	ORW-11301
Menu Option:	Despatch Pack Scan
Status:	New Development
Licensed Feature:	No
Detail:	Weight summaries are displayed on the Pack Scan form.

General

Grid – Export Filtered Data

Orderwise Ref:	ORW-13883 / 70139
Menu Option:	Various grids throughout the system
Status:	Enhancement
Licensed Feature:	No
Detail:	When exporting data from a grid, the export contains only the filtered data displayed in the grid.

Goods In

Stock Adjustment Form – Import Serial Numbers

Orderwise Ref:	ORW-13407
Menu Option:	Goods In Order search [Book In] [Book In] [Save] [Import]
Status:	Enhancement
Licensed Feature:	No
Detail:	When booking in serial traced variants, the Import button on the Stock Adjustment form allows a list of serial numbers to be imported from an Excel spreadsheet.

Invoicing

Orderwise Accounts – Exclude Replacement Credits

Orderwise Ref:	ORW-14862 / 70219
Menu Option:	Sales Pending refunds System Settings Invoicing General Exclude replacement credits from refund process
Status:	Enhancement
Licensed Feature:	Yes (Returns)
Detail:	With the above setting enabled, credits created as part of a replacement return will not appear in the Pending Refunds tab.

Post to Accounts App – Sage 50 V34.1

Orderwise Ref:	ORW-15108
Menu Option:	System Settings Invoicing General Version in use
Status:	Enhancement
Licensed Feature:	No
Detail:	The Post to Accounts application is compatible with version 34.1 of Sage 50 when selecting '2026 H2' from the above setting, with Sage 50 as the accounts package.

Xero – Posting Customers

Orderwise Ref:	ORW-14846 / 70163
Menu Option:	System Settings Invoicing General - Retain Xero additional people - Upload all customer contacts
Status:	Enhancement
Licensed Feature:	Yes (Xero Accounts)
Detail:	When 'Retain Xero additional people' is enabled, contacts created on the Xero portal for an Orderwise customer are retained when the customer is updated. When 'Upload all customer contacts' is enabled, all active Orderwise customer contacts are posted to Xero.

Mobile Devices

Goods In – Empty Bins

Orderwise Ref:	ORW-14024 / 70095
Menu Option:	AHHT Goods In Scan [tab] [Empty Bins]
Status:	Enhancement
Licensed Feature:	Yes (Android Devices)
Detail:	Empty Bins can be viewed and selected when booking goods in.

Purchasing

Product to Purchase Report

Orderwise Ref:	ORW-7410
Menu Option:	Purchasing Purchasing reports To purchase report [Add] Product to Purchase Stock Product list [Add/Edit] Settings Purchase [tab] • Include in product to purchase report • Purchase report variant System Settings Purchasing To Purchase Report General • Use product to purchase report User Group Settings Purchasing To Purchase Report • Product to purchase report
Status:	New Development
Licensed Feature:	No
Detail:	With the above system setting and user group setting enabled, the Product to Purchase report allows demand for all variants under a product to be amalgamated and ordered against the purchase variant set against the product.

To Transform Report (History)

Orderwise Ref:	ORW-7434
Menu Option:	Purchasing Purchasing reports To transform report Stock To transform report User Group Settings Purchasing To Transform Report • To transform report
Status:	New Development
Licensed Feature:	No
Detail:	A record of all To Transform Reports that have been run can be viewed from the above tab.

To Transform Report – Exclude Replenishment Bin Stock

Orderwise Ref:	ORW-14786 / 69599
Menu Option:	Purchasing Purchasing Reports To Transform Report System Settings Purchasing To Purchase Reports To Transform Report Exclude replenishment bin stock from transform source
Status:	Enhancement
Licensed Feature:	No
Detail:	With the above setting enabled, stock held in replenishment bins will be excluded from the To Transform Report.

Reports & Layouts

Layout – Parcel Contents Label

Orderwise Ref:	ORW-12263
Menu Option:	Despatch Delivery history [Output] Parcel Contents Label
Status:	New Development
Licensed Feature:	No
Detail:	When multiple parcels are present in a delivery, the Parcel Contents Label native layout can be output for selected parcels.

Layout – Goods Received Note

Orderwise Ref:	ORW-2617
Menu Option:	Goods In GRN goods in [Add] [GRN] Goods In GRN goods in [Output]
Status:	New Development
Licensed Feature:	No
Detail:	The Goods Received Note native layout can be output from the above areas.

Layout – Purchase Order Line Goods Label

Orderwise Ref:	ORW-2628
Menu Option:	Purchasing Purchase activity [Output] Purchasing Supplier list [Order History] [Output]
Status:	New Development
Licensed Feature:	No
Detail:	The Purchase Order Line Goods Label native layout can be output from the above areas.

Layout – Packing List

Orderwise Ref: ORW-2624
Menu Option: Despatch | Open packs | [Edit] | [Save and Ship] | [Output]
Status: New Development
Licensed Feature: No
Detail: The Packing List native layout can be output from the above area.

Layout – Replenishment Picking Note

Orderwise Ref: ORW-2630
Menu Option: Despatch | Stock replenishment | [Output]
Status: New Development
Licensed Feature: Yes (Stock Replenishment)
Detail: The Replenishment Picking Note native layout can be output from the above area.

Layout – VAT Return

Orderwise Ref: ORW-2651
Menu Option: Accounts | VAT | VAT returns | [Output]
Status: New Development
Licensed Feature: Yes (Accounts)
Detail: The VAT Return native layout can be output from the above area.

Layout – Stock Take

Orderwise Ref: ORW-2636
Menu Option: Stock | Stock take | Stock take | [Output]
Stock | Stock take | Stock take | [Add/Edit] | [Output]
Status: New Development
Licensed Feature: No
Detail: The Stock Take native layout can be output from the above areas.

Layout – Purchase Order Goods Labels

Orderwise Ref: ORW-2627
Menu Option: Purchasing | Purchase activity | [Output]
Purchasing | Purchase activity | [Supplier Order History] | [Output]
Purchasing | Supplier list | [Order History] | [Output]
Purchase Order Entry | Output on Save
Status: New Development
Licensed Feature: No
Detail: The Purchase Order Goods Labels native layout can be output from the above areas.

Layout – Loading Sheet

Orderwise Ref: ORW-2671
Menu Option: Despatch | Transport management | Planned runs | [Output]
Status: New Development
Licensed Feature: Yes (Transport Management)
Detail: The Loading Sheet native layout can be output from the above area.

Layout – Delivery Manifest

Orderwise Ref: ORW-2668
Menu Option: Despatch | Transport management | Planned runs | [Output]
Despatch | Transport management | Panned runs | [Plan] | [Save]
Status: New Development
Licensed Feature: No
Detail: The Delivery Manifest native layout can be output from the above areas.

Layout – Trial Balance

Orderwise Ref: ORW-2647
Menu Option: Accounts | Nominals | Nominal ledger | [Output]
Status: New Development
Licensed Feature: Yes (Accounts)
Detail: The Trial Balance native layout can be output from the above area.

Sales

Worldpay Payment Integration

Orderwise Ref: ORW-5791
Menu Option: CRM | CRM customer list | [Take Payment] | [Internet Payment]
Sales | Customer list | [New Order] | Payments [tab] | [Add] | [Internet Payment]
Sales | Customer list | [Order History] | [Take Payment] | [Internet Payment]
Sales | Customer list | [Take Payment] | [Internet Payment]
Sales | Sales activity | [Take Payment] | [Internet Payment]
System | Sales order | Payment methods | [Add/Edit] | Payment Processors [tab]

- Payment processor

System Settings | Sales | Payment Gateway | Worldpay
Status: New Development
Licensed Feature: Yes (CCP)
Detail: Payment portal 'Worldpay Payment' has been added to Web and can be used when taking payment from the above areas.

Run eCommerce Session – Manual File

Orderwise Ref:	ORW-13357
Menu Option:	Sales Run eCommerce session • File • Manual file User Group Settings Sales General • Run eCommerce session
Status:	Enhancement
Licensed Feature:	Yes (eCommerce and eCommerce Import Mapping)
Detail:	With the above 'Manual file' setting enabled, an eCommerce session file can be selected manually.

Sales Activity – Linked Credits

Orderwise Ref:	ORW-12551
Menu Option:	Sales Sales activity [Linked Credit] User Group Settings Sales General • Linked credit • Select lines to add to linked credits
Status:	New Development
Licensed Feature:	No
Detail:	With the above 'Linked credit' setting enabled, linked credits can be added from the Sales Activity tab. With the above 'Select lines to add to linked credits' setting enabled, any lines can be added to the credit.

Customer Special Price – Save as Discount Percentage

Orderwise Ref:	ORW-14845 / 70172
Menu Option:	Sales Order Entry Order Lines [tab] [Add] [Add] User Group Settings Sales Order Entry Lines • Customer special price discount type • Show customer special price popup
Status:	New Development
Licensed Feature:	No
Detail:	With the above 'Show customer special price popup' setting enabled, the 'Add' button on the Add Order Line form in the Sales Order Entry form will open the Customer Special Price form, allowing the special price to be saved as a price or a discount percentage. The default option on the form is determined by the above 'Customer special price discount type' setting.

Product Search – Variant Information Button

Orderwise Ref:	ORW-13479
Menu Option:	Sales Order Entry Order Lines [tab] [Add] Product Search [Variant Information]
Status:	Enhancement
Licensed Feature:	No
Detail:	The Variant Information form can be accessed from the Product Search form.

Stock

Single Transaction to Transfer Report

Orderwise Ref:	ORW-13002
Menu Option:	Purchasing Purchasing reports To transfer report [Add] Single Transaction Stock Transfers To transfer report [Add] Single Transaction Stock Variant list [Add/Edit] Settings General [tab] • Satisfy demand from single transaction System Settings Stock Transfers General • Allow stock transfers User Group Settings Stock Transfers • Allow stock transfers • Single transaction to transfer report
Status:	New Development
Licensed Feature:	Yes (Transfers)
Detail:	With the above system setting and user group settings enabled, the Single Transaction to Transfer Report creates a report containing a list of possible stock transfers that can be carried out to fulfil demand from one stock location to another for Variants that have the above 'Satisfy demand from single transaction' setting enabled.

System

Rules Engine

Orderwise Ref:	ORW-11993
Menu Option:	System Rules Engine [Add/Edit]
Status:	New Development
Licensed Feature:	Yes (Rules Engine)
Detail:	The Rules Engine is a configurable business rules engine that allows custom rules to be created and applied to variant, product, sales order, purchase order, customer and supplier records within Orderwise. Rules can be configured to run, based on conditions set by the User, when records are added, edited, loaded, saved, or deleted and allow messages to be displayed, validation checks to be enforced, or external webhooks to be triggered.

Customer Defaults – Trading Entity

Orderwise Ref:	ORW-11788
Menu Option:	System Defaults Customer defaults [Add/Edit] Detail • Trading Entity Sales Customer list [Add/Edit] Default trading entity
Status:	New Development
Licensed Feature:	Yes (Trading Entities)
Detail:	When creating a customer record using a customer default, any Trading Entity selected will be automatically applied.

Sales Order – Price Change Reasons

Orderwise Ref:	ORW-13264
Menu Option:	Sales Order Entry Order Lines [tab] [Add] [Edit] • Reason System Sales order Price change reasons System Settings Sales Sales Order Entry Orders • Use price history User Group Settings Sales Order Entry Lines • Select order line price change reason from list
Status:	New Development
Licensed Feature:	No
Detail:	Order line price change reasons can be managed from the Price Change Reasons tab, which can be selected from the Amend Order Line Price form, accessed from the Sales Order Entry form. The above settings must be enabled to use this functionality.

Import Data – Admin Download Access

Orderwise Ref:	ORW-13429
Menu Option:	System Import data [Download]
Status:	Enhancement
Licensed Feature:	No
Detail:	Imports created by Users can be downloaded by the Admin User. This includes the import file and the error file.

Audit Trail – AI Tasks

Orderwise Ref:	ORW-13932
Menu Option:	System Audit Trail View Audit Trail
Status:	New Development
Licensed Feature:	No
Detail:	AI and Microservices actions generate audit trail records.

System Settings – Sales – Lines - Create Transfer

Orderwise Ref:	ORW-10543: ORW-2617
Menu Option:	System Settings Sales Sales Order Entry Lines - Create Transfer
Status:	New Development
Licensed Feature:	Yes (Transfers)
Detail:	The above tab allows the transfer date to be configured when saving a sales order.

Scheduled Service – Database Integrity Check

Orderwise Ref:	ORW-10430
Menu Option:	System Scheduled service Tasks [Add/Edit] [Edit Options] • Run with PHYSICAL_ONLY
Status:	New Development
Licensed Feature:	No
Detail:	The Database Integrity Check task verifies the database health and consistency, helping identify potential integrity issues.

Scheduled Service – Run Delayed Processes

Orderwise Ref:	ORW-2906
Menu Option:	System Scheduled service Tasks [Add/Edit] System Settings Purchasing Order Entry • Delay cascade of PO costs
Status:	New Development
Licensed Feature:	No
Detail:	With the above setting enabled, the Run Delayed Processes task will delay the recalculation of purchase order costs that are cascaded through subsequent transactions until this task is run.

System Utilities – Import Postcode Location Data

Orderwise Ref:	ORW-11230
Menu Option:	System System utilities Import postcode location data User Group Settings System System utilities Import Postcode Location Data
Status:	New Development
Licensed Feature:	Yes (Android, Store Management, Store Tills, Android Google Maps Integration)
Detail:	The Import Postcode Location Data utility allows the latest postcode data to be downloaded and imported.

System Utilities – Recalculate Min/Max Stock Levels

Orderwise Ref:	ORW-7447
Menu Option:	System System Utilities Recalculate min/max stock levels
Status:	New Development
Licensed Feature:	No
Detail:	The Recalculate Min/Max Stock Levels utility allows minimum and maximum stock levels across all variant stock locations to be recalculated.

System Utilities – Recalculate Customer Credit Info

Orderwise Ref:	ORW-7445
Menu Option:	System System utilities Recalculate customer credit info User Group Settings System System utilities Recalculate customer credit info
Status:	New Development
Licensed Feature:	No
Detail:	The Recalculate Customer Credit Info utility allows credit information for customers to be recalculated. The utility can place customers over credit terms when aged balances are overdue and can place orders on or off hold.

Transport Management – Weekly Transport Templates

Orderwise Ref:	ORW-9469: ORW-9479
Menu Option:	System Transport management Weekly transport templates
Status:	New Development
Licensed Feature:	Yes (Transport Management)
Detail:	Weekly Transport Templates allow recurring delivery and run schedules to be assigned to vehicles, drivers, and routes for each day of the week.

Online Store

Meta Noindex

Orderwise Ref:	ORW-14224
Menu Option:	Admin Products Features [Edit] Landing Page [tab] • Meta Noindex
Status:	Enhancement
Licensed Feature:	No
Detail:	With the above setting enabled, the page and the feature value page can be prevented from being indexed by search engines.