



OW Web Release Notes

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API

Orderwise Web API

Orderwise Ref:	ORW-9705, ORW-11297
Menu Option:	Web API Layouts <ul style="list-style-type: none">• GET/api/v2/layouts• GET/api/v2/layouts/{layoutID}/alternates• POST/api/v2/layouts/{layoutID}/alternates/{alternateLayoutID}/output• POST/api/v2/layouts/{layoutID}/output
	Web API Variant <ul style="list-style-type: none">• DELETE/api/v2/variants/{variantID}/images/{imageID}• GET/api/v2/variants/{variantID}/images• GET/api/v2/variants/{variantID}/images/{imageID}• GET/api/v2/variants/{variantID}/images/{imageID}/file• PATCH/api/v2/variants/{variantID}/images/{imageID}• POST/api/v2/variants/{variantID}/images• PUT/api/v2/variants/{variantID}/images/{imageID}
Status:	New Development
Licensed Feature:	No
Detail:	Orderwise Web API can use the above endpoints.

Accounts

Journal History – Reverse and Output

Orderwise Ref:	ORW-8086
Menu Option:	Accounts Journals Journal history [Reverse] Accounts Journals Journal history [Output] User Group Settings Accounts Journals <ul style="list-style-type: none">• Reverse journals
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	Journals can be output from the Journal History tab. With the above setting enabled, journals can be reversed.

Sales Ledger – Customer Adjustments

Orderwise Ref:	ORW-4139
Menu Option:	Accounts Sales Sales ledger [Add Adjustment]
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	The Customer Adjustments form allows sales credit transactions to be allocated to written-off transactions to clear their outstanding balance.

Bank – Batch Customer Receipt/Refund

Orderwise Ref:	ORW-3437: ORW-6332
Menu Option:	Accounts Bank Bank accounts [Reconcile] [Add] Batch Customer Receipt/Refund Accounts Bank Bank accounts [Sales Payments] Batch Customer Receipt/Refund Accounts Bank Bank reconciliation history [Add/Edit] [Add] Batch Customer Receipt/Refund Accounts Bank Sales payments Batch customer receipt/refund activity [Edit] Accounts Sales Batch customer receipt/refund activity [Edit] User Group Settings Accounts Sales Batch Customer Invoices/Receipts <ul style="list-style-type: none">• Add batch customer receipt• Delete batch customer receipt• Edit batch customer receipt
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts - Activation)
Detail:	With the above settings enabled, batch customer receipts and refunds can be added or edited from the above areas to create a single batch record to view, assign or pay for multiple receipts or refunds at once.

Bank – Bank Transfer Activity Buttons

Orderwise Ref:	ORW-8989
Menu Option:	Accounts Bank Bank transfer activity [Add] Accounts Bank Bank transfer activity [Edit] Accounts Bank Bank transfer activity [View]
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	Bank transfers can be created, and existing ones edited or viewed, from the Bank Transfer Activity tab.

Bank – e-Banking export

Orderwise Ref:	ORW-11674
Menu Option:	Accounts Bank Bank accounts [Add/Edit] e-Banking Export [tab] Accounts Bank Bank accounts [Add/Edit] e-Banking Import [tab] <ul style="list-style-type: none">• Statement import definition• Statement import definition type
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	In the e-Banking section of a bank account, an export definition and direct debit details can be configured in the Export tab. The above settings have been moved to the Import tab.

Bank – Bank Statement Import Definitions

Orderwise Ref:	ORW-5769
Menu Option:	Accounts Bank Bank statement import definitions
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation, Bank Statement Import Definitions)
Detail:	Bank statement import definitions allow statements to be imported against bank accounts within Orderwise from a CSV or Microsoft Excel file format.

Batch Supplier Payment/Refunds

Orderwise Ref:	ORW-3448: ORW-4536
Menu Option:	Accounts Bank Bank accounts [Purchase Payments] Batch Supplier Payment/Refund Accounts Purchasing Purchase ledger [Payments] Add Batch Payment/Refund User Group Settings Accounts Bank <ul style="list-style-type: none">• Batch supplier payment export User Group Settings Accounts Purchasing Payments <ul style="list-style-type: none">• Add batch supplier payments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the 'Add batch supplier payments' setting enabled, the Batch Supplier Payment/Refund form can be used to process multiple supplier transactions at once.

Batch Supplier Payment/Refund Activity – Export

Orderwise Ref:	ORW-8980
Menu Option:	Accounts Purchasing Batch supplier payment/refund activity [Export] Accounts Purchasing Batch supplier payment/refund activity [Not Exported] User Group Settings Accounts Bank <ul style="list-style-type: none">• Batch supplier payment export User Group Settings Accounts Purchasing Payments <ul style="list-style-type: none">• Mark supplier payments as not exported
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above settings enabled, batch supplier payments and refunds can be exported or mark individual payments or refunds as not exported.

With the 'Batch supplier payment export' setting enabled, supplier payments can be exported using the export definition format defined within the relevant bank account.

Launch Activation Wizard – Validate VAT Number

Orderwise Ref:	ORW-8508
Menu Option:	Accounts Launch activation wizard [Validate]
Status:	Enhancement
Licensed Feature:	Yes (Accounts, Accounts Activation Wizard)
Detail:	VAT numbers can be validated from the Launch Activation Wizard.

Utility – Create Scheduled Bank Payments

Orderwise Ref:	ORW-3483: ORW-3485
Menu Option:	Accounts Utilities Create scheduled bank payments User Group Settings Utilities <ul style="list-style-type: none">• Create recurring bank payments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above setting enabled, the Create Scheduled Bank Payments utility allows payments to be generated based on the schedule configured against recurring bank payments.

Utility – Year End Adjustments

Orderwise Ref:	ORW-3483: ORW-3489
Menu Option:	Accounts Utilities Year end adjustments User Group Settings General Utilities <ul style="list-style-type: none">• Year end adjustments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above setting enabled, the Year End Adjustments utility allows retrospective journal adjustments to be made into the previous closed financial year.

Utility – Create Recurring Journals

Orderwise Ref:	ORW-3483: ORW-3484
Menu Option:	Accounts Utilities Create recurring journals User Group Settings Accounts General Utilities <ul style="list-style-type: none">• Create Recurring Journals
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts - Activation)
Detail:	With the above setting enabled, the Create Recurring Journals utility will create and post all required recurring journals, up to the selected date.

Utility – Create Scheduled Supplier Payments

Orderwise Ref:	ORW-3483: ORW-3486
Menu Option:	Accounts Utilities Create scheduled supplier payments User Group Settings Utilities <ul style="list-style-type: none">• Create recurring supplier payments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above setting enabled, the Create Scheduled Supplier Payments utility allows payments to be generated based on the schedule configured against recurring supplier payments.

Purchase Ledger – Supplier Adjustments

Orderwise Ref:	ORW-4612
Menu Option:	Accounts Purchasing Purchase ledger [Add Adjustment]
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	The Supplier Adjustment form allows purchase invoices to be created and can write-off credit, payments and refunds.

VAT Returns – View and Output Records

Orderwise Ref:	ORW-5107
Menu Option:	Accounts VAT VAT returns [Add/Edit/View]
Status:	Enhancement
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	Within a VAT return, transaction records can be viewed and output.

Agent

Agent – Image Files

Orderwise Ref:	ORW-10356
Menu Option:	Orderwise Agent
Status:	Enhancement
Licensed Feature:	No
Detail:	The Orderwise Agent supports printing of the following image types: BMP, GIF, ICO, JPG, PNG and TIFF.

Allocation

Reallocate to Stock Location

Orderwise Ref:	ORW-11651 / 68934
Menu Option:	Allocation Allocate by order [Reallocate To Location] User Group Settings Allocation <ul style="list-style-type: none">• Reallocate to location
Status:	New Development
Licensed Feature:	No
Detail:	With the above setting enabled, the 'Reallocate To Location' button allows for all lines or individual lines on an order to be reallocated to another stock location.

API

Allocations – Override Despatch Process

Orderwise Ref:	ORW-11221 / 69586
Menu Option:	API Allocations <ul style="list-style-type: none">• DELETE/allocations/transactions/{vts_id}
Status:	Enhancement
Licensed Feature:	Yes (API)
Detail:	An 'override_despatch_process' parameter has been added to the above endpoint. When enabled, transaction splits associated with open picks can be deleted.

BI Alerts

Alert Queries – Right-Click Menu

Orderwise Ref:	ORW-1726: ORW-1728
Menu Option:	BI Alerts Alert queries Right-Click Menu Alert Query <ul style="list-style-type: none">• Copy• Export• Import
Status:	New Development
Licensed Feature:	Yes (BI Alerts)
Detail:	Alert queries can be copied, exported or imported from the right-click menu.

Alert Rules – Created and Resolved Alerts

Orderwise Ref:	ORW-1726: ORW-10272
Menu Option:	BI Alerts Alert rules [Run] Run Once User Group Settings BI Alerts

- Show generated and resolved alerts on generation

Status: New Development
Licensed Feature: Yes (BI Alerts)
Detail: With the above setting enabled, manually running an alert rule will open the Created and Resolved Alerts form, displaying a list of all generated and resolved alerts.

Business Intelligence

Company

Orderwise Ref: ORW-7028: ORW-7102, ORW-7104
Menu Option: Business Intelligence | Company | Sold | Category monthly turnover
Business Intelligence | Company | Sold | Customer monthly turnover
Status: New Development
Licensed Feature: Yes (Business Intelligence)
Detail: The Business Intelligence module provides the tools to analyse business performance, compared across two given time periods, and to filter down the results. Information regarding company performance within Orderwise can be viewed from the above areas.

Drill Downs

Orderwise Ref: ORW-6649: ORW-7924, ORW-7925, ORW-7926, ORW-7928
ORW-6652: ORW-7920, ORW-7922, ORW-7927
ORW-6913: ORW-7916, ORW-7917, ORW-7918, ORW-7921
ORW-6914: ORW-7905, ORW-7911, ORW-7912, ORW-7913, ORW-7914
ORW-6970: ORW-7857, ORW-7858, ORW-7859, ORW-7865, ORW-7868, ORW-7869
ORW-7028: ORW-7875, ORW-7876, ORW-7881, ORW-7882, ORW-7884, OWS-7885,
ORW-7886, ORW-7888
ORW-7116: ORW-7907, ORW-7908, ORW-7909
ORW-7130: ORW-7902, ORW-7903, ORW-7904, ORW-7929
ORW-7144: ORW-7898, ORW-7899, ORW-7900
ORW-7153: ORW-7892, ORW-7893, ORW-7894, OWS-7895
ORW-7192: ORW-7848
Menu Option: Business Intelligence | Account manager | Invoiced | Categories
Business Intelligence | Category | Invoiced | Account managers
Business Intelligence | Category | Invoiced | Customers
Business Intelligence | Category | Invoiced | Sales reps
Business Intelligence | Category | Sold | Account managers
Business Intelligence | Category | Sold | Customers
Business Intelligence | Category | Sold | Sales reps
Business Intelligence | Category | Sold | Taken by
Business Intelligence | Company | Invoiced | Account managers

Business Intelligence | Company | Invoiced | Categories
Business Intelligence | Company | Invoiced | Products
Business Intelligence | Company | Invoiced | Sales reps
Business Intelligence | Company | Invoiced | Territories
Business Intelligence | Company | Invoiced | Variants
Business Intelligence | Company | Sold | Account managers
Business Intelligence | Company | Sold | Categories
Business Intelligence | Company | Sold | Category monthly turnover
Business Intelligence | Company | Sold | Customers
Business Intelligence | Company | Sold | Products
Business Intelligence | Company | Sold | Sales reps
Business Intelligence | Company | Sold | Taken by
Business Intelligence | Company | Sold | Variants
Business Intelligence | Customer | Sold | Buying/not buying
Business Intelligence | Customer | Sold | Categories
Business Intelligence | Customer | Sold | Products
Business Intelligence | Customer | Sold | Variant quoted not sold
Business Intelligence | Customer | Sold | Variants
Business Intelligence | Customer | Invoiced | Buying/not buying
Business Intelligence | Customer | Invoiced | Categories
Business Intelligence | Customer | Invoiced | Products
Business Intelligence | Customer | Invoiced | Variants
Business Intelligence | Product | Invoiced | Account managers
Business Intelligence | Product | Invoiced | Customers
Business Intelligence | Product | Invoiced | Sales reps
Business Intelligence | Product | Sold | Account managers
Business Intelligence | Product | Sold | Customers
Business Intelligence | Product | Sold | Sales reps
Business Intelligence | Product | Sold | Taken by
Business Intelligence | Variant | Invoiced | Account managers
Business Intelligence | Variant | Invoiced | Customers
Business Intelligence | Variant | Invoiced | Sales reps
Business Intelligence | Variant | Sold | Account managers
Business Intelligence | Variant | Sold | Customers
Business Intelligence | Variant | Sold | Sales reps
Business Intelligence | Variant | Sold | Taken by

Status:

New Development

Licensed Feature:

Yes (Business Intelligence, Creditsafe Integration)

Detail:

Drill down options in the above areas allow for more detailed information.

Courier Integration

Pall-Ex Nexus API - Domestic Direct Feed

Orderwise Ref: ORW-11649 / 69298, ORW-12284 / 69807
Menu Option: Despatch | Delivery History | [Tracking]
System | Despatch | Couriers | [Add/Edit] | Courier Integration | Details [tab]

- Tracking URL prefix

Status: New Development
Licensed Feature: Yes (Courier - Pall-Ex)
Detail: Courier integration for 'Pall-Ex Nexus API – Domestic Direct Feed' has been added to Orderwise Web. Shipments can be tracked when the 'Tracking URL prefix' is populated.

Amazon Merchant Fulfillment SP-API – Local Direct Feed

Orderwise Ref: ORW-10844
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier - Amazon Merchant Fulfillment)
Detail: Courier Integration for 'Amazon Merchant Fulfillment SP-API - Local Direct Feed' has been added to Orderwise Web.

Palletforce Alliance API

Orderwise Ref: ORW-4817: ORW-7701
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – Palletforce)
Detail: Courier integration for 'Palletforce Alliance API' has been added to Orderwise Web.

DX DM6 Lite – Direct Feed

Orderwise Ref: ORW-12254
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier - DX)
Detail: Courier integration for 'DX DM6 Lite - Direct Feed' has been added to Orderwise Web. All Courier labels are returned from the DX API.

Polar Speed - Batch Feed

Orderwise Ref: ORW-10688
Menu Option: Despatch | Courier manifests

System | Despatch | Couriers
Status: New Development
Licensed Feature: Yes (Courier - Polar Speed)
Detail: Courier integration for 'Polar Speed - Batch Feed' has been added to Orderwise Web. Manifest documents can be generated from the above Courier Manifests tab.

DPD Ireland API - International Direct Feed

Orderwise Ref: ORW-10888
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration
Status: New Development
Licensed Feature: Yes (Courier – DPD)
Detail: Courier integration for 'DPD Ireland API - International Direct Feed' has been added to Orderwise Web.

Royal Mail - Click & Drop – API

Orderwise Ref: ORW-5872
Menu Option: System | Despatch | Couriers
Status: New Development
Licensed Feature: Yes (Courier – Royal Mail)
Detail: Courier integration for 'Royal Mail - Click & Drop - API' has been added to Orderwise Web.

Despatch

Ship – Assign Courier Totes

Orderwise Ref: ORW-11017
Menu Option: Despatch | [Ship]
System | Despatch | Packers | [Add/Edit]

- Show courier tote on ship

System Settings | Despatch | Ship | Courier Totes

- Use courier totes

User Group Settings | Despatch | Courier Totes

- Select courier tote on ship
- Validate courier totes

Status: New Development
Licensed Feature: Yes (Courier Totes)
Detail: With the above settings enabled, a tote can be assigned when shipping an order. With 'Validate courier totes' enabled, any tote already associated with a different courier cannot be assigned to the shipment.

Courier Totes

Orderwise Ref:	ORW-7417
Menu Option:	Despatch Courier totes System Settings Despatch Ship <ul style="list-style-type: none">Use courier totes User Group Settings Despatch Courier Integration <ul style="list-style-type: none">Courier integration User Group Settings Despatch Courier Totes <ul style="list-style-type: none">Mark courier tote as collected
Status:	New Development
Licensed Feature:	Yes (Courier Integration, Courier Totes)
Detail:	Courier totes allow deliveries to be placed into totes for a specific courier, then marked as collected when the courier collects the deliveries. The Courier Totes tab displays deliveries in the warehouse awaiting collection and allows them to be marked as collected if the 'Mark courier tote as collected' setting is enabled.

Proof of Delivery

Orderwise Ref:	ORW-9470: ORW-9487 ORW-9471: ORW-9556
Menu Option:	Despatch Delivery history [Proof Of Delivery] Returns Customer Customer returns activity [Proof Of Delivery] Sales Customer list [Order History] [Proof Of Delivery]
Status:	New Development
Licensed Feature:	Yes (POD Devices, Returns)
Detail:	Delivery attempts, deliverer and delivery driver signatures and proof of delivery photos can be viewed from the above areas. With the Returns license, the same information can be viewed for collections associated with customer returns.

Transport Management – Weekly Run Planning

Orderwise Ref:	ORW-9471: ORW-9559
Menu Option:	Despatch Transport management Weekly run planning
Status:	New Development
Licensed Feature:	Yes (Transport Management)
Detail:	Weekly transport templates can be linked to a calendar week, within a specified stock location, from the Weekly Run Planning tab.

Orders Requiring Picking – Marshalling Areas

Orderwise Ref:	ORW-7420
Menu Option:	Despatch Orders requiring picking [Assign] Marshalling Area System Settings Despatch General <ul style="list-style-type: none">• Default order marshalling area filter• Use marshalling areas for orders
Status:	New Development
Licensed Feature:	No
Detail:	With the above settings enabled, marshalling areas can be assigned to orders.

eCommerce

eCommerce Deals

Orderwise Ref:	ORW-196: ORW-202 ORW-393: ORW-839
Menu Option:	eCommerce eCommerce deals eCommerce eCommerce session [Deals] User Group Settings eCommerce <ul style="list-style-type: none">• eCommerce Deals
Status:	New Development
Licensed Feature:	Yes (eCommerce Deals)
Detail:	With the above setting enabled, variants in Orderwise can be sold using a code imported by an eCommerce session. This allows a listing on an online shop to automatically link to a series of variants set up in the eCommerce deal, rather than matching to a single variant. The series of variants will be given an order and a quantity to determine when the variant should be used and how many can be used before the deal will use the next variant in the order.

General

Expand Multi-line Fields

Orderwise Ref:	ORW-10377
Menu Option:	N/A
Status:	New Development
Licensed Feature:	No
Detail:	Multi-line fields throughout Web, including 'Delivery special instructions' and 'Special instructions' on the Sales Order Entry form, can be expanded for easier viewing.

Blank and Non-Blank Grid Filters

Orderwise Ref:	ORW-5755
Menu Option:	Orderwise Web Right Click Hide/Show Filters
Status:	New Development
Licensed Feature:	No
Detail:	The 'Blank' and 'Non-Blank' filters can be applied to grid columns to show blank or non-blank rows.

Invoicing

Xero Accounts

Orderwise Ref:	ORW-8424
Menu Option:	Invoicing Post to accounts System Settings Invoicing General <ul style="list-style-type: none">Accounts package
Status:	New Development
Licensed Feature:	Yes (Xero Accounts)
Detail:	Selecting Xero as the accounts package provides a direct synchronisation of key financial data between Xero and Orderwise.

Post to Accounts App – x64 Version and Sage V33

Orderwise Ref:	ORW-8044
Menu Option:	System Settings Invoicing General <ul style="list-style-type: none">Accounts packageVersion in use
Status:	Enhancement
Licensed Feature:	No
Detail:	The Post to Accounts application has an x64-bit version, in addition to the existing x32-bit version, which can be installed from the P2A x64 folder in the Orderwise installation files.

Version 33 of Sage can be used with Orderwise by selecting '2026' from the above 'Version in use' setting, when using Sage 50 as the accounts package. The x64 version of the Post to Accounts app is required for compatibility with Sage 50 V33.

Manufacturing

Open Works Order Picks

Orderwise Ref:	ORW-7301
Menu Option:	Manufacturing Open works order picks User Group Settings Manufacturing Picking <ul style="list-style-type: none">Open works order picks
Status:	New Development
Licensed Feature:	Yes (Manufacturing)
Detail:	With the above setting enabled, outstanding works order picks can be viewed, confirmed, cancelled, assigned or unassigned from the Open Works Order Picks tab.

Sales Order Work in Progress

Orderwise Ref:	ORW-5787
Menu Option:	Manufacturing Sales order work in progress User Group Settings Manufacturing General <ul style="list-style-type: none">Sales order work in progress
Status:	New Development
Licensed Feature:	Yes (Manufacturing)
Detail:	With the above setting enabled, sales orders and related works orders can be viewed and edited on the Sales Order Work In Progress tab. Works orders can be allocated, progressed, picked, built and have labour and equipment logged.

Update Sub-Assembly Work in Progress Area Bins

Orderwise Ref:	ORW-11023 / 69494
Menu Option:	Manufacturing Sales order work in progress [Edit] Details <ul style="list-style-type: none">Work in progress area Manufacturing Work in progress [Edit] Details <ul style="list-style-type: none">Work in progress area Manufacturing Works order activity [Edit] Details <ul style="list-style-type: none">Work in progress area System Settings Manufacturing Picking <ul style="list-style-type: none">Use work in progress areas
Status:	New Development
Licensed Feature:	Yes (Manufacturing)
Detail:	When updating the 'Work in progress area' field for a works order that has sub-assemblies, upon saving the form, the User is given the option to update this field for all related sub-assemblies below the works order.

Purchasing

Purchase Order Payments

Orderwise Ref:	ORW-10370
Menu Option:	Purchasing Purchase activity [Make payment] Purchasing Supplier list [New Order] Order Payments [tab] [Make payment] Purchasing Supplier list [Order History] [Make payment] Purchasing Supplier payment activity [Edit] User Group Settings Accounts Purchasing Payments <ul style="list-style-type: none">• Add supplier payments• Delete unposted supplier payments
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation)
Detail:	With the above setting enabled, purchase order payments can be added to purchase orders in the above listed areas. Payments that have not been posted can be edited from the Supplier Payment Activity tab.

Supplier Order History – Add and Cancel Invoices

Orderwise Ref:	ORW-4258; ORW-9718
Menu Option:	Purchasing Purchase activity [Supplier Order History] [Add Invoice] Purchasing Purchase activity [Supplier Order History] [Cancel] Purchasing Supplier list [Order History] [Add Invoice] Purchasing Supplier list [Order History] [Cancel] User Group Settings Purchasing General <ul style="list-style-type: none">• Cancel purchase orders from activity/history
Status:	New Development
Licensed Feature:	No
Detail:	Purchase invoices can be added and cancelled within the Supplier Order History form. Invoices can only be cancelled with the above setting enabled.

Purchasing Reports – Splitters

Orderwise Ref:	ORW-10699
Menu Option:	Purchasing Purchasing reports To purchase report Purchasing Purchasing reports To purchase report [Add] Purchasing Purchasing reports To transfer report [Add]
Status:	Enhancement
Licensed Feature:	Yes (Transfers)
Detail:	A splitter bar has been added to the above grids, allowing the top and bottom grids to be resized.

Purchase Activity – Cancel

Orderwise Ref:	ORW-10707
Menu Option:	Purchasing Purchase activity [Cancel] User Group Settings Purchasing General <ul style="list-style-type: none">• Cancel purchase orders from activity/history
Status:	New Development
Licensed Feature:	No
Detail:	With the above setting enabled, purchase orders can be cancelled within the Purchase Activity tab.

Purchase Invoices – Shipping Container Invoice Activity

Orderwise Ref:	ORW-5795
Menu Option:	Purchasing Purchasing invoices Shipping container invoice activity System Settings Invoicing General <ul style="list-style-type: none">• Use shipping container invoice disputes
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts - Activation)
Detail:	Shipping container invoices can be viewed from the above tab. With the above setting enabled, dispute reasons for invoices can be added or resolved.

Purchase Order Entry – Import Lines from Excel

Orderwise Ref:	ORW-11647 / 69238
Menu Option:	Purchase Order Entry [Add] From Excel User Group Settings Purchasing Purchase Orders Lines <ul style="list-style-type: none">• Import lines from Excel
Status:	New Development
Licensed Feature:	No
Detail:	With the above setting enabled, purchase order lines can be imported from an Excel document.

Supplier Payment Activity

Orderwise Ref:	ORW-5798
Menu Option:	Purchasing Supplier payment activity
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The payment history for all suppliers can be viewed from the above tab. Payments can be edited or marked as exported or not exported for eCommerce purposes.

Returns

Returns Order History

Orderwise Ref:	ORW-11057
Menu Option:	Returns Customer Return Customer List [Returns History] Sales Customer list [Order History] [Returns History] Sales Sales activity [Returns History] User Group Settings Returns Customer Returns <ul style="list-style-type: none">• Add customer linked return• View customer return history User Group Settings Returns General <ul style="list-style-type: none">• Linked returns in sales
Status:	Enhancement
Licensed Feature:	Yes (Returns)
Detail:	With the above settings enabled, a customer's returns order history can be viewed. The button to access this form has been changed from 'Linked Returns' to 'Returns History'.

With the 'Add customer linked return' setting enabled, linked returns can be created when accessed from the Customer Order History form.

Reports & Layouts

Reports – SQL Settings

Orderwise Ref:	ORW-9906
Menu Option:	Reporting [Add/Edit] Content SQL [tab] [Show Generated SQL] Reporting [Add/Edit] Content SQL [tab] [Validate]
Status:	Enhancement
Licensed Feature:	No
Detail:	The above buttons have been moved from the Details section to the SQL tab in the Content section of the Report form.

Layout – Batch Customer Invoice

Orderwise Ref:	ORW-2537: ORW-2591
Menu Option:	Accounts Sales Batch customer invoices [Output] Accounts Sales Sales ledger [Add Batch Invoice] System Reports & Layouts Layouts
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The Batch Customer Invoice native layout can be output from the above areas.

Layout – Pack Address Label

Orderwise Ref:	ORW-2537: ORW-2623
Menu Option:	Despatch Open packs [Edit] [Output] Pack Address Label Despatch Open packs [Output] Pack Address Label Despatch Open picks [Auto Ship] Despatch Order lines requiring picking [Auto Ship] Despatch Orders requiring picking [Auto Ship]
Status:	New Development
Licensed Feature:	No
Detail:	The Pack Address Label native layout can be output from the above areas.

Layout – Customer Receipt

Orderwise Ref:	ORW-2537: ORW-2609
Menu Option:	Accounts Sales Credit control [Customer Receipt] <ul style="list-style-type: none">• Output customer receipt Accounts Sales Customer receipt history [Output] Customer Receipt Accounts Sales Sales ledger [Payments] Customer Receipt <ul style="list-style-type: none">• Output customer receipt Accounts Sales Sales ledger [History] [Output] Accounts Sales Sales ledger [Transaction History] [Output] Accounts Sales Sales ledger activity [Output]
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The Customer Receipt native layout can be output from the above areas.

The layout is output from the Customer Receipt form upon Save, with the above setting enabled. The layout can be output from the History and Transaction History form, and the Sales Ledger Activity tab, when a transaction type of 'Sales receipt' is selected.

Layout – Customer Return Acknowledgement

Orderwise Ref:	ORW-2537: ORW-2610
Menu Option:	Returns Customer Customer returns activity [Output] Returns Customer Customer returns activity [Order History] [Edit] [Output] Returns Customer Customer returns activity [Order History] [Output] Returns Customer Returns customer list [New Unlinked Return] [Output]
Status:	New Development
Licensed Feature:	Yes (Returns)
Detail:	The Customer Return Acknowledgement native layout can be output from the above areas.

Layout – Journal

Orderwise Ref:	ORW-2537: ORW-2618
Menu Option:	Accounts Detailed stock posting GRNI activity [Output] Journal Accounts Detailed stock posting PGI activity [Output] Journal Accounts Journals Journal history [Add/Edit] Record [tab] <ul style="list-style-type: none">• Print journal Accounts Journals Journal history [Output] Journal Accounts Journals Stock journal [Add/Edit] Record [tab] <ul style="list-style-type: none">• Print journal System Accounts Accounting periods [Output] Journal System Accounts Accounting periods [Year End] <ul style="list-style-type: none">• Output year end journal
Status:	New Development
Licensed Feature:	Yes (Accounts, Detailed Stock Posting)
Detail:	The Journal native layout can be output from the above areas.

The layout is output from the Journal form upon Save when the 'Print journal' setting is enabled. The layout can be output from the Year End process when the 'Output year end journal' setting is enabled.

Layout – Customer Return Collection Note

Orderwise Ref:	ORW-2537: ORW-2611
Menu Option:	Returns Customer Customer returns activity [Output] Returns Customer Returns customer list [New Unlinked Return] [Output] Returns Customer Returns customer list [Order History] [Linked Return] [Output] Returns Customer Returns customer list [Order History] [Output]
Status:	New Development
Licensed Feature:	Yes (Returns)
Detail:	The Customer Return Collection Note native layout can be output from the above areas.

Layout – Customer Return Confirmation

Orderwise Ref:	ORW-2537: ORW-2612
Menu Option:	Customer Return Entry Returns Customer Customer returns activity [Output] Returns Customer Returns customer list [Returns History] [Output]
Status:	New Development
Licensed Feature:	Yes (Returns)
Detail:	The Customer Return Confirmation native layout can be output from the above areas, including being output automatically when saving the Customer Return Entry form.

Layout – Customer Return Repair Note

Orderwise Ref:	ORW-2537: ORW-2614
Menu Option:	Returns Customer Customer returns activity [Output] Customer Return Repair Note Returns Customer Returns customer list [Returns History] [Edit] Return <ul style="list-style-type: none">• Layout to output Returns Customer Returns customer list [Returns History] [Output] Customer Return Repair Note
Status:	New Development
Licensed Feature:	Yes (Returns)
Detail:	The Customer Return Repair Note native layout can be output from the above areas. The layout is output from the Customer Return Entry form upon Save when the above setting is set to 'Repair Note'.

Layout – Polar Speed

Orderwise Ref:	ORW-11359 / 69470
Menu Option:	Despatch Courier Integration [Output] System Reports & Layouts Layouts
Status:	New Development
Licensed Feature:	Yes (Courier - Polar Speed)
Detail:	The Polar Speed native layout can be output from the above areas.

Layout – Customer Price List

Orderwise Ref:	ORW-2537: ORW-2557
Menu Option:	Sales Customer list [Price List] [Output] <ul style="list-style-type: none">• Customer price list
Status:	New Development
Licensed Feature:	No
Detail:	The Customer Price List native layout can be output from the above areas.

Layout – Batch Supplier Invoice

Orderwise Ref:	ORW-2537: ORW-2592
Menu Option:	Accounts Purchasing Batch supplier invoices [Output] System Reports & Layouts Layouts
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The Batch Supplier Invoice native layout can be output from the above areas.

Layout – Bank Reconciliation

Orderwise Ref:	ORW-2590
Menu Option:	Accounts Bank Bank reconciliation history [Output]
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The Bank Reconciliation native layout can be output from the above area.

Layout – COA Listing

Orderwise Ref:	ORW-2596
Menu Option:	System Accounts Chart of accounts [Output] <ul style="list-style-type: none">• COA Listing
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The COA Listing native layout can be output from the above area.

Layout – CN22 Label

Orderwise Ref:	ORW-2595
Menu Option:	Despatch Delivery history [Output] System Settings Despatch General <ul style="list-style-type: none">• Output CN22 label on ship System Settings Despatch Ship <ul style="list-style-type: none">• CN22 label goods description• CN22 label parcel maximum value
Status:	New Development
Licensed Feature:	No
Detail:	The CN22 Label native layout can be output from the above area using the value from the 'CN22 label goods description' and, with the 'Output CN22 label on ship' setting enabled, will also be output on ship. This is dependent on the parcel value being below the value set in the 'CN22 label parcel maximum value' setting, and the delivery method and country being set to output CN22.

Layout Removed – Customer Goods Label

Orderwise Ref:	ORW-2537: ORW-2608
Menu Option:	Despatch Orders Requiring Picking [Output] Despatch Order Lines Requiring Picking [Output]
Status:	New Development
Licensed Feature:	No
Detail:	The Customer Goods Label layout has been removed from the above areas.

Sales

Stripe Card – Package Update

Orderwise Ref:	ORW-9328
Menu Option:	Sales Customer list [New Order] [Take Payment] [Internet Payment] Sales Customer list [Order History] [Take Payment] [Internet Payment] Sales Customer list [Take Payment] [Internet Payment] Sales Sales activity [Take Payment] [Internet Payment]
Status:	Enhancement
Licensed Feature:	Yes (CCP, CCP – Stripe)
Detail:	The package for the 'Stripe Card' payment portal has been updated from 48.5.0 to 50.1.0.

Customer Price List Report

Orderwise Ref:	ORW-9574; ORW-9230
Menu Option:	Sales Customer list [Price List] System Settings Customer Price List Report <ul style="list-style-type: none">• Filter by• Historic orders over X days• Include• X days
Status:	New Development
Licensed Feature:	No
Detail:	The customer price list report generates a list of variants and their prices chargeable to the customer. One set of report data is saved per customer; running the report again will replace the previous data with the new report data.

The filter defaults on the customer price list report are controlled by the above System Settings.

Generate Price Lists

Orderwise Ref:	ORW-9229
Menu Option:	Sales Generate price lists System settings Customer General Price Settings <ul style="list-style-type: none">• Use additional price lists User Group Settings Customer General <ul style="list-style-type: none">• Generate price lists
Status:	New Development
Licensed Feature:	No
Detail:	With the above settings enabled, price list reports can be generated for multiple customers simultaneously from the Generate Price Lists tab.

Sales Order Entry – Cancellation Reasons

Orderwise Ref:	ORW-8519
Menu Option:	Sales Customer list Sales Activity [Edit] System Sales order Order cancellation reasons User Group Settings Sales Order Entry Change Reasons <ul style="list-style-type: none">• Order cancellation reason required• Select order cancellation reason from list• Show order cancellation reason popup
Status:	New Development
Licensed Feature:	No
Detail:	With the above 'Show order cancellation reason popup' setting enabled, a cancellation reason can be entered when cancelling a sales order. The remaining settings above control whether entering a cancellation reason is mandatory and if a reason can be entered or must be selected from a list created from the above Order Cancellation Reasons tree-view node.

Stock

Stock Transfers – Additional Buttons

Orderwise Ref:	ORW-10171
Menu Option:	Stock Transfers Stock transfers <ul style="list-style-type: none">• Edit• New Transfer• View
Status:	New Development
Licensed Feature:	Yes (Transfers)
Detail:	Transfer incoming and outgoing stock location records can be edited and viewed. The existing 'New Order' button has been renamed 'New Transfer'.

Transfers - Store Transfer Report

Orderwise Ref:	ORW-9565
Menu Option:	Stock Transfers Store transfer report
Status:	New Development
Licensed Feature:	Yes (Stores)
Detail:	The Store Transfer Report is used to transfer stock from a single stock location to multiple stores' stock locations and can be accessed from the above tab, which displays a history of all previously run reports.

Product Search – Variant Usage Chart & Grid

Orderwise Ref:	ORW-10656
Menu Option:	Sales Customer list [New Order] Order [Add] [Product Search] Stock Variant list [Add/Edit] Stock Information Add/Edit Stock Information [tab] <ul style="list-style-type: none">Usage period System Settings Stock Variants <ul style="list-style-type: none">Default usage period User Group Settings Stock General <ul style="list-style-type: none">Allow variant usage from product search Variant Information Stock [Product Search]
Status:	New Development
Licensed Feature:	No
Detail:	<p>The Variant Usage Chart and Grid tabs on the Product Search form display variant usage over periods of time, as determined by the 'Usage period' and 'Default usage period' settings.</p> <p>The 'Allow variant usage from product search' setting controls access to the Variant Usage button on the Product Search form, which can be used to display annual usage for a variant over several different periods.</p>

Store EPOS

Payments Running Total – Amendment

Orderwise Ref:	69549
Menu Option:	Store EPOS [Select Customer] [Accept Customer] [View Outstanding Invoices] Store EPOS [Select Customer] [Accept Customer] [View Outstanding Invoices] [Clear]
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Management, Store Tills)
Detail:	<p>The 'Payments Running Total' within the Outstanding Invoices section of Store EPOS has been moved to the right-hand side of the screen, providing an invoice is not selected. With an invoice selected, the 'Clear' button can be used to return to the 'Payments Running Total'.</p>

System

Transport Management

Orderwise Ref:	ORW-9469: OWS-9473, ORW-9474, OWS-9475, ORW-9476, ORW-9477, OWS-9480, OWS-9481, ORW-9553
Menu Option:	System Transport management Delivery drivers System Transport management Delivery failure reasons System Transport management Delivery routes System Transport management Delivery vehicles System Transport management Time slots System Transport management Transport stop reasons System Transport management POD theme settings System Transport management Vehicle check list
Status:	New Development
Licensed Feature:	Yes (Transport Management, POD Devices)
Detail:	Transport management can be set up from the above areas to provide the means to create routes for transporting orders and collecting returns after the despatch process.

Scheduled Service – Generate Invoices Task

Orderwise Ref:	ORW-10969 / 69463
Menu Option:	System Scheduled service Tasks [Add/Edit] [Edit Options] <ul style="list-style-type: none">• Invoice type• Send as user
Status:	Enhancement
Licensed Feature:	No
Detail:	The Generate Invoices tab allows the type of invoices generated; invoices, credits or both, and whether a User's details are used when emailing the generated invoices to be selected.

User Group Settings – Purchasing - Valid User Variants

Orderwise Ref:	ORW-9381
Menu Option:	User Group Settings Purchasing General <ul style="list-style-type: none">• Activate User Group Settings Purchasing General [Limit Purchase Variants]
Status:	New Development
Licensed Feature:	No
Detail:	The Limit Purchase Variants button becomes accessible with the above setting enabled. This opens the Valid User Variants form, which determines the variants and/or variant categories that can be manually added to a purchase order.

System Settings – Purchasing – Order Approval

Orderwise Ref:	ORW-10080
Menu Option:	System Settings Purchasing Order Approval
Status:	New Development
Licensed Feature:	No
Detail:	The above tab controls the configuration of purchase order approval emails.

Sales Order – Delivery Price Change Reasons

Orderwise Ref:	ORW-10375
Menu Option:	System Sales order Delivery price change reasons
Status:	New Development
Licensed Feature:	No
Detail:	Delivery price change reasons are used to amend the delivery price and reason for the change on the Amend Delivery Price form within the Sales Order Entry form.

System Utilities – Update Variant Units of Measure

Orderwise Ref:	ORW-7449
Menu Option:	System System utilities Update variant units of measure
Status:	Enhancement
Licensed Feature:	No
Detail:	The above utility allows all variant units of measure to be updated. This will only update the units, not the numerical value to the equivalent of the new units.

Nominal Codes – Budget Wizard

Orderwise Ref:	ORW-3897
Menu Option:	System Accounts Nominal codes [Add/Edit] Budget [tab] [Edit] [Budget Wizard]
Status:	New Development
Licensed Feature:	Yes (Accounts)
Detail:	The Budget Wizard automatically calculates and populates the period budgets based on the criteria within the setup.

Credit Control – Chase Cycle Run

Orderwise Ref:	ORW-8908
Menu Option:	System Accounts Credit control Chase cycles [Run]
Status:	New Development
Licensed Feature:	Yes (Accounts, Accounts – Activation, Advanced Credit Control)
Detail:	The Run button manually generates chases linked to the selected chase cycle.

Store EPOS – Theme Templates

Orderwise Ref:	ORW-9143
Menu Option:	System Store EPOS Theme templates
Status:	New Development
Licensed Feature:	Yes (Stores, Store Management, Store Tills)
Detail:	Theme templates adjust the theme inside Store EPOS. The colours, icons and login images can be customised for each store.

Import Data – Add and Remove Variant Documents

Orderwise Ref:	69491
Menu Option:	System Import data [Options] <ul style="list-style-type: none">• Delete existing variant documents
Status:	New Development
Licensed Feature:	No
Detail:	When importing variant documents, the above setting will delete all existing documents against a variant when adding a new document. Only the first entry for the variant on the import file will be used.

Orderwise Service Manager (OSM)

Orderwise Ref:	OWS-5930, OWS-9442
Menu Option:	System Logs Service manager log System Service manager
Status:	New Development
Licensed Feature:	No
Detail:	The OSM is a console application designed to centrally manage and monitor external business processes for each database instance, such as eCommerce, Task Service, and Schedule Service. OSM replaces the need for Windows Task Scheduler.

Processes for eCommerce, Task Service and Schedule Service can be added, started or stopped remotely from the Service manager tab. This requires a Service Manager executable file to be running. For information on how to set this up, please contact Orderwise support.

Activity in the Service Manager tab is logged and can be viewed from the Service Manager Log tab.

Web Help Guide Pages

The Web Help Guide contains pages for all the above menu options.