



OW Release Notes

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The following pages have been updated for this release: 13

Important Notice

Sage Integration

Detail: We are aware that Sage have recently made a 64-bit version of their integration available and intend to develop compatibility in conjunction with the next main release from Sage, which we anticipate will be released in early 2026. For now, users should request a 32-bit Sage 50 download to ensure continued Orderwise and Sage integration.

As always, please be aware that users should not upgrade their Sage integration until such time as they are running a compatible version of Orderwise. Please speak to our Support team or your Account Manager for further information and advice.

API

eCommerce – API Export Definition Reference

Orderwise Ref: OWS-7850
Menu Option: API | Sales

- POST/system/export-definition-byreference/{ref}

eCommerce | API Export Definitions | [Add/Edit] | General [tab]

- Reference

Status: Enhancement
Licensed Feature: Yes (API)
Detail: An API export definition endpoint can be run using the above optional 'Reference' field.

Sales and Stock – Orderwise API

Orderwise Ref: 68734
Menu Option: API | Sales

- POST/sales/orders

API | Stock

- POST/stock/transfer
- POST/stock/transfers

System | Security | API User Group | [Add/Edit]

Status: Enhancement
Licensed Feature: Yes (Orderwise API)
Detail: The above Orderwise API endpoints can be run if the API User Group has access enabled.

Allocation – Delete

Orderwise Ref:	68740
Menu Option:	API Allocation <ul style="list-style-type: none">DELETE/allocation/transaction/{vts_id} System Security API User Group Settings [Add/Edit] General [tab] <ul style="list-style-type: none">Allocations - Delete
Status:	New Development
Licensed Feature:	Yes (API)
Detail:	A transaction allocation split can be deleted using the above endpoint.

Courier Integration

LF&E Transport via NetCourier Booking API - International Direct Feed – Amendment

Orderwise Ref:	69117
Menu Option:	System Sales Order Delivery Methods [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">Additional info 1 Despatch
Status:	Enhancement
Licensed Feature:	Yes (Courier – LF&E)
Detail:	The above field can be populated with 'Chilled', 'Ambient' or 'Chilled + Ambient', which will then be exported to the 'Content' field on the printed label.

UPS Worldship 2012-2015 (Commercial invoices) - International Direct Feed – Amendment

Orderwise Ref:	68965
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [Options] General [tab] <ul style="list-style-type: none">Global checkout quote ID analysis field Despatch Courier Integration
Status:	Enhancement
Licensed Feature:	Yes (Courier – UPS)
Detail:	With a sales order header character analysis field selected in the above setting, UPS global checkout quote ID information stored within it will be included on the export file upon shipment of a consignment. If multiple sales orders are included in one shipment, the earliest sales order ID's analysis field will be exported.

Norsk Global API – Int’l Direct Feed – Amendment

Orderwise Ref:	OWS-8937
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] Customs [tab] <ul style="list-style-type: none">• Preferential origin
Status:	Enhancement
Licensed Feature:	Yes (Courier - Norsk Global)
Detail:	The above setting can be populated with a 2-character ISO country code, which will be exported to the courier on shipping. Additionally, shipments with symbols in the delivery address will be exported to the courier.

Palletforce - Batch Feed – Amendment

Orderwise Ref:	67833
Menu Option:	System Sales Order Delivery Methods [Add/Edit] Details [tab] Courier Information [tab] <ul style="list-style-type: none">• Service trigger Despatch Courier Integration
Status:	Enhancement
Licensed Feature:	Yes (Courier – Palletforce)
Detail:	Palletforce surcharge codes, recorded as a space separated list in the above setting, are treated as individual codes.

Sapient Royal Mail

Orderwise Ref:	OWS-5775
Menu Option:	Despatch Courier Manifests System Despatch Couriers
Status:	New Development
Licensed Feature:	Yes (Courier – Sapient)
Detail:	Courier integration for ‘Sapient Royal Mail’ has been added to Orderwise. Manifest documents must be generated from the above Courier Manifests tab.

eCommerce

eCommerce Session – Restricted Scheduling

Orderwise Ref:	69037
Menu Option:	eCommerce eCommerce Session [Add/Edit] Schedule Restrictions [tab] eCommerce.exe
Status:	Enhancement
Licensed Feature:	No
Detail:	eCommerce sessions, queued through the eCommerce application, can be restricted to only run at specified times per day from the above tab.

Invoicing

Xero Invoice Posting – Posting Reference

Orderwise Ref:	69011
Menu Option:	Invoicing Post to Accounts System Settings Invoicing General <ul style="list-style-type: none">• Invoice reference field
Status:	Enhancement
Licensed Feature:	No
Detail:	The above setting determines whether order numbers or customer order references are exported against invoices in Xero.

Post to Accounts App – Multiple Companies

Orderwise Ref:	OWS-4765
Menu Option:	Post To Accounts App Settings
Status:	New Development
Licensed Feature:	No
Detail:	The Post to Accounts application can be linked to multiple Orderwise and Sage companies.

Purchasing

Amalgamated Purchase Invoices – All Invoices Received

Orderwise Ref:	68658
Menu Option:	Purchasing Purchase Invoices Amalgamated Purchase Invoices [Add/Edit] <ul style="list-style-type: none">• All invoices received
Status:	Enhancement
Licensed Feature:	No
Detail:	The above option can be used to indicate whether all invoices for this amalgamated purchase invoice have been received. When saving an amalgamated purchase invoice with this setting enabled, each purchase order associated with the invoice will have the 'All invoices received' setting enabled.

When deleting an amalgamated purchase invoice with the above setting enabled that has purchase orders associated with it, an option is provided to automatically disable the 'All invoices received' against those purchase orders.

Sales

Web Shop – Restrict Stock Availability

Orderwise Ref:	OWS-8242
Menu Option:	Admin Settings Stock & Pricing Stock Display [tab] <ul style="list-style-type: none">• Hide All Mention Of Stock Availability On Site Sales Customer List [Add/Edit] Contacts [tab] [Add/Edit] Web Shop [tab] [Add/Edit] <ul style="list-style-type: none">• View stock option Sales Customer List [Add/Edit] More [tab] Web Shop [tab] [Add/Edit] <ul style="list-style-type: none">• View stock option
Status:	Enhancement
Platform:	Trade Portal & Layout Editor
Licensed Feature:	No
Detail:	The above Orderwise 'View stock option' settings work in conjunction with the Admin site setting to control web shop stock visibility on a customer and customer contact basis.

Store EPOS

Outstanding Invoices

Orderwise Ref: 68228
Menu Option: Store EPOS | [Select Customer] | [Accept Customer] | [View Outstanding Invoices]
System Settings | Store EPOS | General

- Show payment running total in outstanding invoices

Status: Enhancement
Licensed Feature: Yes (Accounts, Accounts – Activation, Stores, Store Management, Store Tills)
Detail: With the above setting enabled, all payments made against a selected invoice within the Outstanding Invoices section of Store EPOS (since opening that section or printing the receipt) will be displayed.

Additionally, the Outstanding Invoices section will display 'Invoice Information', 'Items' and 'Payments' in group boxes that can be expanded or collapsed.

Automatically Logout User on Force Synchronisation

Orderwise Ref: 69132
Menu Option: System | Store EPOS | Store Tills | [Force Sync]
System Settings | Store EPOS | General

- Force logout of user when sync requested

Status: Enhancement
Licensed Feature: Yes (Stores, Store Management, Store Tills)
Detail: With the above setting enabled, when a till is marked as requiring a synchronisation using the Force Sync button, Users will be logged out of that till after completing an order.

System

Invoicing – Sage 200 Authentication

Orderwise Ref: OWS-7669
Menu Option: System Settings | Invoicing | General | [Sage 200] | [Refresh Companies]
Status: Enhancement
Licensed Feature: Yes (Sage 200 API Integration)
Detail: The 'Use external authorisation tool' setting has been removed from the above section of the System Settings. When 'Standard Online API' is selected in the 'Version in use' setting, the Refresh Companies button can be used to open the Sage 200 token generator.

Media Codes – Analysis Fields

Orderwise Ref:	68678
Menu Option:	System Global Analysis fields System Media Codes Media Codes [Add/Edit] Analysis [tab]
Status:	Enhancement
Licensed Feature:	Yes (Media Codes)
Detail:	Analysis fields can be created for media codes, which can be viewed and amended from the Analysis tab on the Media Codes form.

Media Codes – Allowed Customers

Orderwise Ref:	68679
Menu Option:	System Media Codes Media Codes [Add/Edit] Allowed Customers [tab]
Status:	Enhancement
Licensed Feature:	Yes (Media Codes)
Detail:	Media codes can be limited to selected customers from the above tab.

Media Codes – Free Delivery Methods

Orderwise Ref:	68680
Menu Option:	System Media Codes Media Codes [Add/Edit] Free Delivery Methods [tab]
Status:	Enhancement
Licensed Feature:	Yes (Media Codes)
Detail:	If a media code is applied to a sales order, the delivery price will be free if the delivery method used on the order is included on the above tab.

Schedule Service Task – Auto Generate Purchase Orders

Orderwise Ref:	69104
Menu Option:	System Scheduled Service Tasks [Add/Edit] [Edit options] <ul style="list-style-type: none">• Report to run
Status:	Enhancement
Licensed Feature:	No
Detail:	The 'Product to Order Report' option can be selected from above setting to run the Product to Purchase Report via the Schedule Service.

Analysis Fields – Users

Orderwise Ref:	68842
Menu Option:	System Global Analysis Fields System Security Users [Add/Edit] Analysis [tab]
Status:	Enhancement
Licensed Feature:	No
Detail:	Analysis fields can be created for Users, which can be viewed within the 'Analysis' tab on the Users form.

Import Data – Media Codes

Orderwise Ref:	68677
Menu Option:	System Import Data
Status:	Enhancement
Licensed Feature:	Yes (Media codes)
Detail:	Media codes can be imported using the Import Data wizard, with the following options available: <ul style="list-style-type: none">• Media code• Media code allowed customers (add only)• Media code cost – Edit by ID only• Media code cost (add only)• Media code print cost – Edit by ID only• Media code pint cost (add only)

Branch Restrictions – Packers

Orderwise Ref:	68605
Menu Option:	System Sales Order Branch Restrictions [Add/Edit] <ul style="list-style-type: none">• Type System Despatch Packers [Add/Edit] Branch Restrictions [tab] Despatch Packer Timesheet Despatch Pack Scan
Status:	Enhancement
Licensed Feature:	No
Detail:	Branch restrictions can be limited to Users or packers, with the latter enabling limitations with delivery methods for use within Pack Scan. Signing in a packer within the Packer Timesheet tab will force selection of a branch restriction if the packer has branch restrictions configured.

Help Guide Pages

The following pages have been added for this release:

SECTION	PAGE
API	API Modules Allocation
eCommerce	eCommerce eCommerce Session Schedule Restrictions Tab
Courier Integration	Courier Integration Parcelforce Parcelforce Sapiant
	Courier Integration Parcelforce Parcelforce Sapiant – Mapping

The following pages have been updated for this release:

SECTION	PAGE
Android	Android App Service
API	API Modules Sales
	API Modules Stock
	API Modules System
Courier Integration	Courier Integration LF&E Transport via NetCourier Booking API - International Direct Feed
	Courier Integration Norsk Global API - International Direct Feed
	Courier Integration Norsk Global API - International Direct Feed - Mapping
	Courier Integration Palletforce - Batch Feed
	Courier Integration Palletforce - Batch Feed - Mapping
	Courier Integration UPS UPS Worldship 2012-2015 (Commerical invoices) Int'l Direct Feed
	Courier Integration UPS UPS Worldship 2012-2015 (Commerical invoices) Int'l Direct Feed - Mapping
eCommerce	eCommerce API Export Definitions
	eCommerce eCommerce Session Session Setup Tab
	eCommerce Web Shop Web Shop Setup
Invoicing	Invoicing Post To Accounts App
Purchasing	Purchasing Purchase Invoices Amalgamated Purchase Invoices
Sales	Sales Customer List Add Customer Contacts Tab
Store EPOS	Store EPOS Initial Setup

System	System Despatch Packers
	System Media Codes Media Codes
	System Sales Order Branch Restrictions
	System Scheduled Service Tasks
	System Security API User Group Settings
	System Security Users
	System Settings Invoicing General
User Group Settings	User Group Settings Mobile Devices Modules
	User Group Settings Mobile Devices Stock Movement
	User Group Settings Mobile Devices Stock Take