



OW Release Notes

2025.Q3

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Deprecation Notice

Unsupported Microsoft SQL Server Versions

Detail: From version **2025.Q3**, we will **no longer support any Microsoft SQL Server versions that are no longer supported by Microsoft.**

This includes the following versions:

- **SQL Server 2008** - support ended **July 9, 2019**
- **SQL Server 2008 R2** - support ended **July 9, 2019**
- **SQL Server 2012** - support ended **July 12, 2022**
- **SQL Server 2014** - support ended **July 9, 2024**

We will continue to support the following versions of SQL Server:

- **SQL Server 2016**
- **SQL Server 2017**
- **SQL Server 2019**
- **SQL Server 2022**

This change ensures we can maintain high standards for security, performance, and compatibility with our software.

Please ensure your environment is running a supported version.

API

Endpoint Additions

Orderwise Ref:	OWS-3944: OWS-4123
Menu Option:	API Customers GET/customers/{id} API Reporting POST/reporting/report/{id}
Status:	Enhancement
Licensed Feature:	Yes (API)
Detail:	'Last amended on' is returned when calling the GET/customers/{id} endpoint. When calling the POST/reporting/report/{id} endpoint, the report can be returned in CSV or Excel format, in addition to PDF.

Sales Order Endpoints

Orderwise Ref:	68147
Menu Option:	N/A
Status:	Enhancement
Licensed Feature:	Yes (API)
Detail:	eCommerce Code, commonly used to specify Alternate Variant Codes, can be used within Sales Order and Sales Order Line Orderwise API endpoints.

Courier Integration

Pall-Ex Nexus API - Domestic Direct Feed – Amendment

Orderwise Ref:	68573
Menu Option:	Despatch Delivery History [Tracking] System Despatch Couriers [Add/Edit] Courier Details [tab] <ul style="list-style-type: none">Tracking URL prefix
Status:	Enhancement
Licensed Feature:	Yes (Courier – Pall-Ex)
Detail:	With the Pall-Ex tracking URL added to the above field in the Courier record, successfully exported consignments can be tracked from the Delivery History tab.

DHL BBX (Breakbulk Express) – Amendment

Orderwise Ref:	68608
Menu Option:	Despatch Courier Integration System Despatch Couriers [Add/Edit] Courier Integration [Courier Options] Customs [tab] <ul style="list-style-type: none">Commercial invoice remarks System Despatch Couriers [Add/Edit] Courier Integration [Courier Options] Declaration Notes [tab] <ul style="list-style-type: none">Export declaration notes 1Export declaration notes 2Export declaration notes 3
Status:	Enhancement
Licensed Feature:	Yes (Couriers – DHL)
Detail:	Packages in 'Mother' shipments will be grouped by PID, which indicates they are on the same pallet. The weight will be summed by PID. Additionally, 'isCustomsDeclarable' on the exported file for 'Baby' shipments will be hardcoded to 'false'.

The above fields can be populated with commercial invoice remarks and declaration notes.

Royal Mail API - Intersoft – Amendment

Orderwise Ref:	OWS-6338
Menu Option:	Stock Variant List [Add/Edit] Detail [tab] <ul style="list-style-type: none">• Variant description Stock Variant List [Add/Edit] Detail [tab] Import/Export Details [tab] <ul style="list-style-type: none">• Description of goods
Status:	Enhancement
Licensed Feature:	Yes (Courier - Royal Mail API (Intersoft))
Detail:	When populated, the 'Description of goods' field will be exported to the courier. If blank, the 'Variant description' field will be used instead.

eCommerce

Amazon Listings – Refresh Recommendations Removed

Orderwise Ref:	OWS-5367
Menu Option:	eCommerce Amazon List items [Refresh Recommendations]
Status:	New Development
Licensed Feature:	Yes (Amazon Listings)
Detail:	The above button is no longer supported by Amazon SP-API and has been removed.

Mobile Devices

Put Away Licence Plates – Amendment

Orderwise Ref:	68673
Menu Option:	AHHT Put Away Licence Plates Stock Variant List [Add/Edit] Stock Information [tab] [Add/Edit] Variant Stock Location Setup <ul style="list-style-type: none">• Use stock replenishment• Maximum stock System Settings Android Stock Movements <ul style="list-style-type: none">• Fill default bin to maximum before replenishment User Group Settings Mobile Devices Put Away <ul style="list-style-type: none">• Put away to replenishment bins
Status:	Enhancement
Licensed Feature:	Yes (Mobile Devices – Android / Mobile Devices – Android 3 rd Party, Licence Plates)
Detail:	With the above settings enabled, the default bin will be suggested ahead of replenishment bins if the licence plate quantity is less than the variant stock location 'Maximum stock' value.

Stock Take Mandatory Comments – Amendment

Orderwise Ref:	OWS-7703 / 68430
Menu Option:	AHHT Stock Take User Group Settings Mobile Device Stock Take <ul style="list-style-type: none">• Comments are mandatory in stock take
Status:	Enhancement
Licensed Feature:	Yes (Mobile Devices – Android, Mobile Devices – Android 3 rd Party)
Detail:	With the above setting enabled, comments within a stock take will be mandatory if there is a discrepancy between the expected and actual quantities.

Purchasing

Default Purchase Order Line Cost Centre

Orderwise Ref:	67912
Menu Option:	System Global Stock locations [Add/Edit] Purchasing [tab] <ul style="list-style-type: none">• Default purchasing cost centre
Status:	Enhancement
Licensed Feature:	Yes (Transfers, Returns, API)
Detail:	The above setting allows a default cost centre to be set against a stock location, which will be applied to purchase order lines within purchase orders generated throughout Orderwise.

Sales

Clover Device Integration – Amendment

Orderwise Ref:	68786
Menu Option:	Store EPOS [Pay] System Settings Sales Payment Gateway Fiserv Chip and Pin <ul style="list-style-type: none">• Test mode• Live authorisation URL• Test authorisation URL• Merchant ID• Refresh token
Status:	Enhancement
Licensed Feature:	Yes (CCP, CCP Fiserv (Chip & Pin))
Detail:	The above settings allow an OAuth authentication to be used for payments and refunds made on Clover devices within Store EPOS.

Fiserv MIT Payment Processor

Orderwise Ref:	OWS-7704 / 68575
Menu Option:	Sales CITs Awaiting Conversion System Sales Order Payment Methods [Add/Edit] Payment Method Payment Processors [tab] <ul style="list-style-type: none">• API key• API secret• Shared secret• Store name• Timezone System Settings Sales Payment Gateway Fiserv MIT User Group Settings Sales Payments Fiserv MIT [tab]
Status:	New Development
Licensed Feature:	Yes (CCP, CCP Pre-auth, CCP Fiserv MIT)
Detail:	Fiserv MIT payment processor can be used to take sales order payments, which can then be processed from the above 'CITs Awaiting Conversion' tab.

System

Access to GDPR Utility

Orderwise Ref:	OWS-4596
Menu Option:	User Group Settings System System Utilities <ul style="list-style-type: none">• GDPR Utility
Status:	Enhancement
Licensed Feature:	No
Detail:	The above setting controls User access to the GDPR Utility in the System module. This setting is enabled for any pre-existing User groups and disabled by default for new User groups.

Delivery Method Analysis Fields

Orderwise Ref:	68624
Menu Option:	System Global Analysis Fields [Add/Edit] System Sales Order Delivery Methods [Add/Edit] Analysis [tab]
Status:	Enhancement
Licensed Feature:	No
Detail:	Analysis fields can be configured and applied to delivery methods from the above Analysis tab.

Merge Customer Accounts Utility – Amendment

Orderwise Ref:	68702
Menu Option:	System System Utilities Merge Customer Accounts [From Excel]
Status:	Enhancement
Licensed Feature:	No
Detail:	The Merge Customer Accounts utility can merge customers using an Excel sheet.

Sage 200 Standard Online API – Authorisation Amendment

Orderwise Ref:	OWS-6149
Menu Option:	Invoicing Post to Accounts System Settings Invoicing General <ul style="list-style-type: none">• Use external authorisation tool
Status:	Enhancement
Licensed Feature:	No
Detail:	With the above setting enabled, authorisation tokens can be manually input when attempting to refresh companies in System Settings, or when posting records using Post to Accounts for Sage 200 'Standard Online API'.

The Orderwise Support department can be contacted to provide the bespoke external authorisation tool to generate the tokens that can then be input manually.

Help Guide Pages

The following pages have been added for this release:

SECTION	PAGE
Sales	Sales CITs awaiting conversion
System Settings	System Settings Sales Payment Gateway Fiserv MIT

The following pages have been updated for this release:

SECTION	PAGE
API	API Modules Reporting
Courier Integration	Courier Integration DHL DHL BBX (Breakbulk Express)
	Courier Integration DHL DHL BBX (Breakbulk Express) - Mapping
	Courier Integration Pall-Ex Nexus API - Domestic Direct Feed
	Courier Integration Pall-Ex Nexus API - Domestic Direct Feed - Mapping
	Courier Integration Royal Mail Royal Mail API - Intersoft - Mapping
eCommerce	eCommerce Amazon Listings How To List Against Existing Products
	eCommerce Amazon Listings How To List New Products
Online Store	Online Store Settings
System	System Global Stock locations
	System Sales Order Delivery Methods
	System System Utilities Merge Customer Accounts
System Settings	System Settings Invoicing General
	System Settings Sales Payment Gateway Fiserv Chip and Pin
User Group Settings	User Group Settings Mobile Device Put Away
	User Group Settings Mobile Device Stock Take
	User Group Settings Sales Payments