



OW Release Notes

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Accounts

Sage 50 2025

| | |
|-------------------|--|
| Orderwise Ref: | OWS-2937 |
| Menu Option: | Invoicing Post to Accounts System Settings Invoicing General <ul style="list-style-type: none">• Version in use |
| Status: | Enhancement |
| Licensed Feature: | No |
| Detail: | Sage 50 2025 v31 (32-bit version) has been integrated for use in Orderwise and the P2A App. |

API

API Endpoints

| | |
|-------------------|--|
| Orderwise Ref: | OWS-3944: OWS-3194, OWS-3937, OWS-3938, OWS-3941, OWS-3942, OWS-4094 |
| Menu Option: | API Customers <ul style="list-style-type: none">• POST/customers/{id}/customer-contacts• PUT/customers/{id}/customer-contacts/{id}• GET/customers/{id}/customer-contacts API Despatch <ul style="list-style-type: none">• PUT/dispatch/delivery-history/{id} API Purchasing <ul style="list-style-type: none">• GET/purchasing/purchase-order-invoice/{id}• POST/purchasing/purchase-order-invoice• PUT/purchasing/purchase-order-invoice/{id} API Sales <ul style="list-style-type: none">• GET/sales/orders API Variants <ul style="list-style-type: none">• GET/variants/variant-supplier-detail/{id}• PUT/variants/variant-supplier-detail/{id}• POST/variants/{id}/variant-supplier-detail System Security API User Groups [Add/Edit] <ul style="list-style-type: none">• Despatch PUT• Purchasing PUT |
| Status: | Enhancement |
| Licensed Feature: | API |
| Detail: | The GDPR Information for customer contacts ('Lawful basis to store and process', 'Last Amended On' and 'Last Amended By') can be retrieved, set and updated via the above Customer endpoints. |

Delivery details can be updated via the above Despatch endpoint, purchase order invoices can be retrieved, added or edited via the above Purchasing endpoints, sales orders can be retrieved via the above Sales endpoint and variant suppliers can be retrieved, added or edited via the above Variant endpoints.

The 'Despatch | PUT' and 'Purchasing | PUT' API User Group Settings can be used to control access to the PUT endpoints in Despatch and Purchasing respectively.

Courier Integration

Walkers Insight Portal API – Direct Feed

Orderwise Ref: 67756
Menu Option: Despatch | Courier Integration
System Settings | Despatch | Courier Integration | Walkers Insight Portal API
Status: New Development
Licensed Feature: Yes (Courier – Walkers)
Detail: Courier integration for 'Walkers Insight Portal API – Domestic Direct Feed' has been added to Orderwise.

Palletways Portal API - International – Amendment

Orderwise Ref: 66979
Menu Option: System | Despatch | Pallet types | [Add/Edit]

- Courier space allocation

Status: Enhancement
Licensed Feature: Yes (Courier – Palletways)
Detail: With the above setting populated with a value between 1 and 100, packed consignments will export a list of pallet types, with either a count of the pallet types used, or the sum of the value stored in the above setting, per pallet type used.

DB Schenker Web Services - International – Amendment

Orderwise Ref: 67729
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- Use delivery email for all customer emails

Status: Enhancement
Licensed Feature: Yes (Courier – DB Schenker)
Detail: With the above setting enabled, the delivery email will be used instead of customer emails on the exported consignment file.

Amazon FBA Partnered SP (Transfers) SP-API – Amendment

| | |
|-------------------|---|
| Orderwise Ref: | OWS-3282 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Shipment details analysis field System Sales Order Delivery Methods [Add/Edit] Details [tab] Courier Information [tab] <ul style="list-style-type: none">• eCommerce carrier code System Settings Despatch Courier Integration Amazon <ul style="list-style-type: none">• Label paper type Despatch Courier Integration |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – Amazon FBA (Transfers)) |
| Detail: | The above Courier Option should be configured to point to the same Sales Order Header Memo Analysis field as the FBA Stock Despatch and Transfer plugins, as it stores shipment details. The above Delivery Method setting should be set with the 4-digit alpha numeric code of the required courier, whilst the above System Setting will list all paper options. |

This courier no longer sends small parcels and instead only processes palletized shipments. Furthermore, marking a shipment as 'Not exported' on the Courier Integration tab will void the entire inbound plan, requiring it to be reversed back to picking to allow the Transfer plugin to pick it up again.

DHL BBX (Breakbulk Express) – Amendment

| | |
|-------------------|--|
| Orderwise Ref: | 67946 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] Despatch DHL BBX API Manifests |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – DHL) |
| Detail: | Importer Details and Address as well as Hub Details and Address information can be provided in the Courier Options. Upon shipment, these details are exported to provide the correct information for any returned commercial invoices. |

Additionally, the 'DHL BBX API Manifests' top grid will group parent shipments by shipment ID (SID), with the bottom grid showing all linked baby shipments.

FedEx Cross Border – Amendment

| | |
|-------------------|---|
| Orderwise Ref: | OWS-3957 |
| Menu Option: | System Settings Despatch Courier Integration FedEx Cross Border <ul style="list-style-type: none">• URL |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – FedEx Cross Border) |
| Detail: | The above setting is set to the new FedEx URL when creating a new database. Existing databases will need to be manually updated to 'https://ficlogin.fedex.com/API/?version=3.0'. |

Norsk Global API - International – Amendment

| | |
|-------------------|--|
| Orderwise Ref: | 67907 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Customs declarable |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – Norsk) |
| Detail: | Several changes have been made to the mapping of the exported consignment file. This includes not exporting the 'Product' block and the 'Currency' and 'Value' nodes when the above setting is disabled, and the 'Description' node being populated by a pipe separated list of values stored within the Variant 'Description of Goods' field, (excluding duplicate values). |

Simmonds Transport API - Domestic – Amendment

| | |
|-------------------|---|
| Orderwise Ref: | 67573 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier options] <ul style="list-style-type: none">• Do not export collection due date• Do not export delivery due date |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier - Simmonds Transport) |
| Detail: | With the above settings enabled, the collection and delivery 'DueTimeFrom' and 'DueTimeTo' fields will not be populated on the exported consignment file. |

Panther Logistics API V2 - Direct Feed – Amendment

| | |
|-------------------|--|
| Orderwise Ref: | 68054 |
| Menu Option: | System Sales Order Delivery Methods [Add/Edit] Details [tab] Courier Information [tab] <ul style="list-style-type: none">• Service Trigger |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – Panther) |
| Detail: | Service codes can be entered into the above field, which will then be included on the exported consignment file. |

Windsor Framework – MetaPack V3 International

| | |
|-------------------|---|
| Orderwise Ref: | OWS-3304 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Windsor framework – goods 'not at risk' |
| Status: | New Development |
| Licensed Feature: | Yes (Courier – Metapack) |
| Detail: | With the above setting enabled, a consignment will be marked as 'Not at risk' when the recipient address is using a Northern Ireland postcode. Additionally, the integration has been updated to use SOAP V5 API. |

Windsor Framework – Parcelforce expressLink - Web Service

| | |
|-------------------|---|
| Orderwise Ref: | OWS-3681 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – Parcelforce) |
| Detail: | Integration with this courier has been updated to account for the Windsor Framework for shipments into Northern Ireland. |

eCommerce

Amazon Listing Templates

| | |
|-------------------|--|
| Orderwise Ref: | OWS-1588: OWS-2277 |
| Menu Option: | System eCommerce Amazon Amazon Browse Categories System eCommerce Amazon Amazon Browse Categories (Legacy) eCommerce Amazon Amazon Templates eCommerce Amazon Amazon Templates (Legacy) Stock Product list [Add/Edit] Amazon Listings [tab] [Add/Edit] <ul style="list-style-type: none">Legacy mode Stock Variant list [Add/Edit] More [tab] Listing [tab] Amazon Listings [tab] [Add/Edit] <ul style="list-style-type: none">Legacy mode |
| Status: | Enhancement |
| Licensed Feature: | Yes (Amazon Listings) |
| Detail: | <p>The existing Amazon Browse Categories and Amazon Templates tree-view nodes have been appended with '(legacy)' and are for use with the legacy XML templates. The new Amazon Browse Categories and Amazon Templates tree-view nodes are for use with JSON templates. Any Amazon listings without a template assigned are processed using JSON templates.</p> <p>The 'Legacy mode' setting, located within the Amazon Listing tab on the Product or Variant record, determines whether legacy XML or JSON templates are shown in the ASIN Template drop-down field.</p> |

eBay Shopping API Decommissioned

| | |
|-------------------|---|
| Orderwise Ref: | OWS-3391 |
| Menu Option: | eCommerce eBay List Items [List] eCommerce eBay List Items [Revise Item] eCommerce eBay List Items [Relist Item] eCommerce eBay List Items [End Listing] Scheduled service Tasks [Add/Edit] Task type <ul style="list-style-type: none">Refresh eBay Listings |
| Status: | Enhancement |
| Licensed Feature: | Yes (eCommerce, eCommerce – eBay, eBay Listings) |
| Detail: | eBay has decommissioned the Shopping API that is called when using the above listed features. As such, when these features are used, they will now update the 'End time' of a variant listing to 'NULL' and the 'Status' to 'Unknown', instead of returning values via the API. |

eCommerce Import Update

| | |
|-------------------|--|
| Orderwise Ref: | 67504 |
| Menu Option: | N/A |
| Status: | Enhancement |
| Licensed Feature: | No |
| Detail: | The 'Delivery Department Code' and 'Delivery Cost Centre' can be included when importing Sales Orders via eCommerce. |

Mobile Devices

AHHT – Tote Inspection Additions

| | |
|-------------------|---|
| Orderwise Ref: | 67734 |
| Menu Option: | System Settings Module Device Android Modules <ul style="list-style-type: none">• Default tote inspection quantity to zero• Default tote inspection tab |
| Status: | Enhancement |
| Licensed Feature: | Yes (Mobile Devices – Android / Mobile Devices – Android 3 rd Party) |
| Detail: | The 'Default tote inspection quantity to zero' setting allows quantities in the Tote Inspection module to be defaulted to zero. Additionally, the 'Default tote inspection tab' determines which tab opens by default in the Tote Inspection module once a tote has been scanned. |

External EAN Picking Amendment

| | |
|-------------------|--|
| Orderwise Ref: | 67737 |
| Menu Option: | System Settings Mobile Device Android Picking <ul style="list-style-type: none">• Require EAN rescan on quantity mismatch |
| Status: | Enhancement |
| Licensed Feature: | Yes (Mobile Devices – Android / Mobile Devices – Android 3 rd Party) |
| Detail: | With the above setting enabled, a confirmation form will display when an External EAN is scanned instead of a Variant Code. When disabled, the design of existing warnings and messages has been improved. |

Purchasing

To Purchase Report – Last 12 Months Usage

Orderwise Ref: 67627
Menu Option: Purchasing | To Purchase Report
Status: Enhancement
Licensed Feature: No
Detail: The 'Last 12 months usage' column can be added to the Variant grid in the To Purchase Report, which will display the sum of Variant Usage Quantity and the Variant Usage Manual Quantity.

'Contains Direct Lines' Column

Orderwise Ref: OWS-3866
Menu Option: Purchasing | Purchase Activity
Purchasing | Supplier List | [Order History]
Status: Enhancement
Licensed Feature: No
Detail: The 'Contains direct lines' column can be added to grids listed above. This column will be flagged for Purchase Orders that contain one or more 'Direct' lines.

Sales

Delivery Price Change Reasons

Orderwise Ref: 66927
Menu Option: Sales | Customer List | [New Order] | [Change Price]
System | Sales Order | Delivery Price Change Reason
System Settings | Sales | Sales Order Entry

- Store delivery price history

User Group Settings | Sales | Order Entry | Order [tab] | Delivery [tab]

- Edit delivery price

User Group Settings | Sales | Order Entry | Change Reasons [tab]

- Delivery price change reason required
- Select delivery price change reason from list

Status: Enhancement
Licensed Feature: No
Detail: With the above System Setting and User Group Settings enabled, Sales Order Delivery Prices can be amended, set with a custom or configured change reason, and stored in a history within the 'Amend Delivery Price' form.

Vat Number Validation API 2.0

| | |
|-------------------|---|
| Orderwise Ref: | OWS-2925 |
| Menu Option: | Sales Customer List [Add/Edit] Detail [tab] [Validate] System Settings Global Validation <ul style="list-style-type: none">• Validate customer VAT numbers User Group Settings Global Validation <ul style="list-style-type: none">• Validate customer VAT numbers |
| Status: | Enhancement |
| Licensed Feature: | No |
| Detail: | The 'Check VAT Number' API has been updated to handle the authorization process HMRC requires for validating UK VAT numbers. |

Improvements to Variant Back Order Rules

| | |
|-------------------|--|
| Orderwise Ref: | 67216 |
| Menu Option: | System Sales Order Variant Back Order Rules [Add/Edit] <ul style="list-style-type: none">• Bypass rule on order line add• Run rule when taking payment within sales order |
| Status: | Enhancement |
| Licensed Feature: | No |
| Detail: | With the 'Bypass rule on order line add' setting enabled, Variant Back Order Rules will not be automatically applied when adding Sales Order lines. Enabling 'Run rule when taking payment within sales order' will be applied when taking payments in Sales Orders. |

Stock

Mandatory Comment Amendments

| | |
|-------------------|--|
| Orderwise Ref: | 68065 |
| Menu Option: | Stock Stock Take User Group Settings Mobile Devices Modules <ul style="list-style-type: none">• Mandatory comments on adjustments User Group Settings Stock Stock Take <ul style="list-style-type: none">• Comments are mandatory in stock take |
| Status: | Enhancement |
| Licensed Feature: | Yes (Mobile Devices) |
| Detail: | With the above setting 'Mandatory comments on adjustments' enabled, comments will be required when adjusting stock in and out on an Android HHT. The above setting 'Comments are mandatory in stock take' has been amended to only require comments when a discrepancy appears against a Stock Take Line. |

Store EPOS

Invoice Payment Receipt

Orderwise Ref: 68003
Menu Option: Store EPOS
Status: Enhancement
Licensed Feature: Stores | Store Management | Store Tills
Detail: Additional fields have been added to the Store EPOS Invoice Payment Receipt layout.

Partial Payments on Invoices

Orderwise Ref: 67701, 68083
Menu Option: System Settings | Store EPOS | General

- Allow partial payments against outstanding invoices

Store EPOS | Select Customer | Search | View Outstanding Invoices | [Pay]
Store EPOS | Select Customer | Search | View Outstanding Invoices | [Print Receipt]
Status: Enhancement
Licensed Feature: Stores | Store Management | Store Tills
Detail: With the above System Setting enabled, partial payments can be made against outstanding invoices in Store EPOS, allowing payments to be taken from different payment methods. The Store EPOS Invoice Payment Receipt has been updated to display partial payments and multiple payments on invoices.

The Print Receipt button allows receipts to be generated without having to close the View Outstanding Invoices window.

Help Guide Pages

The following pages have been added for this release:

| SECTION | PAGE |
|---------------------|--|
| Courier Integration | Courier Integration Walkers Walkers Insight Portal API - Direct Feed |
| | Courier Integration Walkers Walkers Insight Portal API - Direct Feed - Mapping |
| System | System Sales Order Order Delivery Price Change Reason |
| System Settings | System Settings Despatch Courier Integration Walkers Insight Portal API |

The following pages have been updated for this release:

| SECTION | PAGE |
|---|---|
| API | API Modules Despatch |
| | API Modules Purchasing |
| | API Modules Sales |
| | API Modules Variants |
| Courier Integration | Courier Integration Amazon Amazon FBA Partnered SP (Transfers) SP-API |
| | Courier Integration Amazon Amazon FBA Partnered SP (Transfers) SP-API - Mapping |
| | Courier Integration DB Schenker Web Services - International Direct Feed |
| | Courier Integration DB Schenker Web Services - International Direct Feed - Mapping |
| | Courier Integration DHL DHL BBX (Breakbulk Express) |
| | Courier Integration DHL DHL BBX (Breakbulk Express) - Mapping |
| | Courier Integration MetaPack V3 - International Direct Feed |
| | Courier Integration MetaPack V3 - International Direct Feed - Mapping |
| | Courier Integration Norsk Global API - International Direct Feed |
| | Courier Integration Norsk Global API - International Direct Feed - Mapping |
| | Courier Integration Palletways Palletways Portal API - International Direct Feed |
| | Courier Integration Palletways Palletways Portal API - International Direct Feed - Mapping |
| | Courier Integration Panther Logistics API V2 - Direct Feed |
| | Courier Integration Panther Logistics API V2 - Direct Feed - Mapping |
| | Courier Integration Parcelforce Parcelforce expressLink Web Service (International) - Mapping |
| | Courier Integration Simmonds Transport API - Domestic Direct Feed |
| Courier Integration Simmonds Transport API - Domestic Direct Feed - Mapping | |

| | |
|----------------------------|---|
| eCommerce | eCommerce Amazon Listings How To List Against Existing Products |
| | eCommerce Amazon Listings How To List New Products |
| | eCommerce eBay Listings |
| Online Store | Online Store Configuration |
| Sales | Sales Customer List New Order |
| Stock | Stock Add/Edit Products Amazon Listings Tab |
| Store EPOS | Store EPOS Initial Setup |
| | Store EPOS Interface Select Customer |
| System | System Despatch Pallet Types |
| | System Sales Order Variant Back Order Rules |
| | System Security API User Groups |
| System Settings | System Settings Despatch Courier Integration FedEx Cross Border |
| | System Settings Invoicing General |
| | System Settings Mobile Device Android |
| | System Settings Sales Sales Order Entry |
| User Group Settings | User Group Settings Mobile Device Modules |
| | User Group Settings Sales Order Entry |
| | User Group Settings Stock |