



OW Release Notes

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Courier Integration

Simmonds Transport API – Domestic Direct Feed

Orderwise Ref: 65985
Menu Option: Despatch | Courier Integration
System | Despatch | Couriers
System Settings | Despatch | Courier Integration | Simmonds Transport API
Status: New Development
Licensed Feature: Yes (Courier - Simmonds Transport)
Detail: Courier integration for 'Simmonds Transport API – Domestic Direct Feed' has been added to Orderwise.

ArrowXL API – International Direct Feed

Orderwise Ref: 65388
Menu Option: Despatch | Courier Integration
System | Despatch | Couriers
System Settings | Despatch | Courier Integration | ArrowXL API
Status: New Development
Licensed Feature: Yes (Courier – ArrowXL)
Detail: Courier Integration for 'ArrowXL API – International Direct Feed' has been added to Orderwise.

Direct Link – Enhanced International – Amendment

Orderwise Ref: 66409
Menu Option: Sales | Customer | [Add/Edit] | VAT number
Status: Enhancement
Licensed Feature: Yes (Courier – Direct Link)
Detail: The Customer VAT No is exported as the VAT number for the receiver address.

FedEx Web Service – Amendment

Orderwise Ref: 66342
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]
• Department number
Status: Enhancement
Licensed Feature: Yes (Courier - FedEx)
Detail: Dangerous goods can be shipped by populating the above setting with an ADR number. This setting can also be used for regular shipments that require a department number reference on the label.

UPS Worldship 2015 Access Point – Amendment

Orderwise Ref:	65733
Menu Option:	System Settings Despatch Courier Integration UPS <ul style="list-style-type: none">Token API URL Sales Customer List [New Order] UPS Access Points
Status:	Enhancement
Licensed Feature:	Yes (Courier – UPS)
Detail:	Additions have been made to 'UPS Worldship 2015 Access Point - International Direct Feed', including the above System Setting and the 'UPS Access Points' form.

Royal Mail – Click and Drop International – Amendment

Orderwise Ref:	66248
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">Group lines by variant code
Status:	New Development
Licensed Feature:	Yes (Courier - Royal Mail)
Detail:	With this courier option enabled, a single line is exported per distinct variant code in the parcel, summing the quantity and using a calculated average foreign item gross.

Evri API – International Direct Feed – Amendment

Orderwise Ref:	65685
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [Courier Options] <ul style="list-style-type: none">Packing machine folderSend labels to packing machine folderUse tote barcode for packing machine files
Status:	Enhancement
Licensed Feature:	Yes (Courier – Evri)
Detail:	The above settings allow labels to be sent to a particular folder for packing machine purposes, as well as determine the label's filename.

DHL Express MyDHL API International – Amendment

Orderwise Ref:	OWS-1551
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [Courier Options] <ul style="list-style-type: none">Template name
Status:	Enhancement
Licensed Feature:	Yes (Courier - DHL)
Detail:	The above setting determines the invoice template used for commercial invoices created by the courier on export.

Amazon Merchant Fulfillment SP-API – Amendment

Orderwise Ref:	66066
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [Courier Options] <ul style="list-style-type: none">• Use tote barcode for packing machine files
Status:	Enhancement
Licensed Feature:	Yes (Courier - Amazon Merchant Fulfillment)
Detail:	With the above setting enabled, if a tote exists, the label is saved with a filename in the following format (per tote): Tote Barcode-delivery number-date_time_label. When disabled, the format is 'C' Pick ID-Order number.

Windsor Framework – DX Despatch Manager API

Orderwise Ref:	OWS-1433
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework
Status:	New Development
Licensed Feature:	Yes (Courier - DX)
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments to Northern Ireland.

Windsor Framework – Evri Business Accounts API

Orderwise Ref:	OWS-1455
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework
Status:	Enhancement
Licensed Feature:	Yes (Courier - Evri)
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments into Northern Ireland.

Windsor Framework – DX DM6 Lite

Orderwise Ref:	OWS-1503
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Delivery type
Status:	Enhancement
Licensed Feature:	Yes (Courier - DX)
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments to Northern Ireland.

Windsor Framework – GFS Enterprise API

Orderwise Ref:	OWS-1449
Menu Option:	Sales Customer List [Add/Edit] Detail [tab] <ul style="list-style-type: none">• UKIMS number System Company Info <ul style="list-style-type: none">• UKIMS no System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Shipper Details [tab] <ul style="list-style-type: none">• UKIMS no
Status:	New Development
Licensed Feature:	Yes (Courier - GFS API)
Detail:	Integration with this courier has been updated to allow for the Windsor Framework for shipments into Northern Ireland.

Windsor Framework – DPD Ship to Shop API

Orderwise Ref:	OWS-1638
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options]
Status:	Enhancement
Licensed Feature:	Yes (Courier – DPD)
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments into Northern Ireland.

Windsor Framework – Royal Mail API - Intersoft

Orderwise Ref:	OWS-1447
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Business Transaction Type
Status:	Enhancement
Licensed Feature:	Yes (Courier – Royal Mail API (Intersoft))
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments into Northern Ireland.

Windsor Framework – DHL Parcel Self-Label

Orderwise Ref:	OWS-1456, OWS-1528
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] System Reports and Layouts Layouts Courier Label - DHL Parcels Self label
Status:	Enhancement
Licensed Feature:	Yes (Courier - DHL)
Detail:	Integration with this courier has been updated to account for the Windsor Framework for shipments into Northern Ireland.

The label layout has been updated. The upgrade process will not update the layout file, please contact our Technical Support department if any assistance is required in upgrading the layout.

Windsor Framework – Advanced DPD

Orderwise Ref:	OWS-1444, OWS-1635
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none">• Use separate importer details• EORI number• UKIMS number• Delivery type• At risk
Status:	New Development
Licensed Feature:	Yes (Courier - DPD)
Detail:	Integration with the following DPD couriers has been updated to account for the Windsor Framework for shipments into Northern Ireland: <ul style="list-style-type: none">• Advanced - DPD API Domestic Direct Feed• Advanced - DPD API International Direct Feed• Advanced - DPD Local API Domestic Direct Feed• Advanced - DPD Local API International Direct Feed

Despatch

Over Pick in Open Picks

Orderwise Ref:	66065
Menu Option:	Despatch Open Picks [Confirm Pick] [Override Transaction]
Status:	Enhancement
Licensed Feature:	No
Detail:	Picks can be over picked when overriding transactions on the Pick Confirm form, if the System Setting 'Allow over picking' is enabled.

Pack Scan New Parcel Button

Orderwise Ref:	66525
Menu Option:	Despatch Pack Scan New Parcel [button]
Status:	Enhancement
Licensed Feature:	No
Detail:	When packing a multi-order tote pick, the 'New Parcel' button can be used to pack items into separate parcels.

Generate Replenishments by Promised Date

Orderwise Ref:	66371
Menu Option:	Despatch Stock Replenishment System Settings Stock Stock Replenishments <ul style="list-style-type: none">• Prioritise replenishments by
Status:	Enhancement
Licensed Feature:	No
Detail:	The System Setting above has replaced 'Prioritise replenishments by orders to fulfil', and with the 'Earliest promised date' option enabled, Replenishments will be generated using the earliest promised date for Sales Order and Works Order Lines. With the 'Stock level (default)' option enabled, promised dates will be ignored.

General

Open Support Request in Web Portal

Orderwise Ref:	OWS-1605
Menu Option:	Orderwise [Submit support request]
Status:	New Development
Licensed Feature:	No
Detail:	Clicking the 'Submit support request' button will open a Helpdesk Portal URL in the default web browser.

Mobile Devices

Pallets Created Per Tote and Tote Inspection Labels

Orderwise Ref:	66630
Menu Option:	AHHT Navigation Menu [Settings] Output Option Tote Inspection AHHT Tote Inspection [Scan Tote] [Print] System Sales Order Delivery Methods [Add/Edit] <ul style="list-style-type: none">• Treat tote as pallet
Status:	Enhancement
Licensed Feature:	Yes (Mobile Devices – Android)
Detail:	With the above setting enabled, auto shipping a delivery from the Orders Requiring Packing or Orders Requiring Shipping tabs will create a pallet per tote used in the order. On the AHHT, tote labels can be output from the Tote Inspection module after a tote has been scanned. This will use the printer configured in the Tote Inspection section of the Output Options within the AHHT Settings.

Purchasing

Shipping Container Shipping Method Cost Distribution

Orderwise Ref:	66733
Menu Option:	Purchasing Shipping Containers [Add/Edit] System Settings Purchasing Shipping <ul style="list-style-type: none">• Default Method For Distributing Shipping Costs
Status:	Enhancement
Licensed Feature:	No
Detail:	The above System Setting will set the shipping container shipping methods 'Shipping Cost Distribution Method' by default.

Stack Supplier Special Costs

Orderwise Ref:	65863
Menu Option:	Purchasing Supplier List [Add/Edit] Special Costs System Settings Supplier <ul style="list-style-type: none">• Stack supplier special costs
Status:	Enhancement
Licensed Feature:	No
Detail:	With the above System Setting enabled, Supplier Special Costs can be stacked together to provide further reductions.

Sales

Variant Code Questionnaire Answer Types

Orderwise Ref:	66160
Menu Option:	System Questionnaires Sales Customer List [New Order] [Save]
Status:	Enhancement
Licensed Feature:	Yes (Questionnaires)
Detail:	Additional answer types 'Variant code' and 'Variant code and quantity (one or more)' can be used as validation for questions in Questionnaires.

Day and Datetime Delivery Rule Conditions

Orderwise Ref:	65532
Menu Option:	System Sales Order Delivery Rules Sales Customer List [New Order]
Status:	Enhancement
Licensed Feature:	Yes (Delivery rules)
Detail:	Day and Datetime Delivery Rule Conditions can be applied to Delivery Rules to select Stock Locations or Delivery Methods in Sales Orders.

Store EPOS

View EPOS Customer Orders in Previous Transactions

Orderwise Ref:	65575
Menu Option:	Store EPOS [Menu] Previous Transactions
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Tills, Store Management)
Detail:	EPOS Customer Orders can be searched and viewed in Previous Transactions in Store EPOS.

Customer Message on Unparked Orders

Orderwise Ref:	65572
Menu Option:	Customer List [Add/Edit] More Messages [Add/Edit] <ul style="list-style-type: none">• Order unpark
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Tills, Store Management)
Detail:	With the above option selected on the 'Show on' setting, customer messages will be displayed when selecting an unparked order on the Park Orders screen within Store EPOS.

Subgroup Totals Displayed on Order Screen

Orderwise Ref:	65573
Menu Option:	System Settings Store Epos General <ul style="list-style-type: none">• Use subtotal groups User Group Settings Sales General <ul style="list-style-type: none">• Show sales prices inc. tax in sales
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Tills, Store Management)
Detail:	Subgroups in Store EPOS are clearly divided on the order and display the total quantity and price per subgroup. If above User Group Setting is disabled, the net total and tax total for the subgroup will also be displayed.

Hide Buttons Within Store EPOS

Orderwise Ref:	65577
Menu Option:	User Group Settings Store EPOS General <ul style="list-style-type: none">• Hide gift card sale• Hide add discount• Hide scan discount• Hide dump variant• Hide gift card enquiry
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Tills, Store Management)
Detail:	The above settings control access to the Gift Card Sale, Add Discount, Scan Discount, Dump Variant and Gift Card Enquiry buttons within Store EPOS.

Void Order Additions

Orderwise Ref:	65938
Menu Option:	User Group Settings Store EPOS Security <ul style="list-style-type: none">• Void orders System Store EPOS Service log
Status:	Enhancement
Licensed Feature:	Yes (Stores, Store Tills, Store Management)
Detail:	The above User Group Setting controls a User's ability to void orders in Store EPOS. With the setting disabled, till Users assigned to this User Group will require permission to void orders.

When an order is voided in Store EPOS, a log is generated in the EPOS Service Log detailing the User, till number, date/time and order contents.

System

Windsor Framework

Orderwise Ref:	OWS-1425, OWS-1691
Menu Option:	Sales Customer List Detail [tab] <ul style="list-style-type: none">• UKIMS number System Company Info <ul style="list-style-type: none">• UKIMS number System Despatch Couriers [Add/Edit] Shipper Details [tab] <ul style="list-style-type: none">• UKIMS number System Despatch Couriers [Add/Edit] Courier Integration [tab] <ul style="list-style-type: none">• Disable Windsor Framework
Status:	Enhancement
Licensed Feature:	No
Detail:	The Windsor Framework, used for shipments into Northern Ireland, is supported for selected couriers when the 'Disable Windsor Framework' setting is disabled.

Help Guide Pages

The following pages have been added for this release:

SECTION	PAGE
Courier Integration	Courier Integration ArrowXL API - International Direct Feed
	Courier Integration ArrowXL API - International Direct Feed - Mapping
	Courier Integration Simmonds Transport API - Domestic Direct Feed
	Courier Integration Simmonds Transport API - Domestic Direct Feed - Mapping
System	System Accounts Fixed Asset Types
System Settings	System Settings Despatch Courier Integration ArrowXL API
	System Settings Despatch Courier Integration Simmonds Transport API
User Group Settings	User Group Settings Despatch Picking

The following pages have been updated for this release:

SECTION	PAGE
Allocation	Allocation Allocate By Order
Courier Integration	Courier Integration Advanced - DPD Advanced - DPD API Domestic Direct Feed
	Courier Integration Advanced - DPD Advanced - DPD API Domestic Direct Feed - Mapping
	Courier Integration Advanced - DPD Advanced - DPD API International Direct Feed
	Courier Integration Advanced - DPD Advanced - DPD API International Direct Feed - Mapping
	Courier Integration Advanced - DPD Advanced - DPD Local API Domestic Direct Feed
	Courier Integration Advanced - DPD Advanced - DPD Local API Domestic Direct Feed - Mapping
	Courier Integration Advanced - DPD Advanced - DPD Local API International Direct Feed
	Courier Integration Advanced - DPD Advanced - DPD Local API International Direct Feed - Mapping
	Courier Integration Amazon Amazon Merchant Fulfillment SP-API - Local Direct Feed
	Courier Integration DHL DHL Express MyDHL API - International Direct Feed
	Courier Integration DHL DHL Express MyDHL API - International Direct Feed - Mapping
	Courier Integration DHL DHL Parcel (formerly UK Mail) Parcel Self-Label
	Courier Integration DHL DHL Parcel (formerly UK Mail) Parcel Self-Label - Mapping
	Courier Integration Direct Feed Direct Link - Enhanced International Direct Feed - Mapping
	Courier Integration DPD DPD Ship to Shop API - International Direct Feed
	Courier Integration DPD DPD Ship to Shop API - International Direct Feed - Mapping
	Courier Integration DX DX Despatch Manager API - International Direct Feed - Mapping
	Courier Integration DX DX DM6 Lite - Direct Feed
	Courier Integration DX DX DM6 Lite - Direct Feed - Mapping

Courier Integration	Courier Integration Evri Evri API - International Direct Feed
	Courier Integration Evri Evri Business Accounts - API International Direct Feed - Mapping
	Courier Integration FedEx Fed Ex - Web Service
	Courier Integration FedEx Fed Ex - Web Service - Mapping
	Courier Integration GFS Enterprise API - International Direct Feed
	Courier Integration GFS Enterprise API - International Direct Feed - Mapping
	Courier Integration Royal Mail Royal Mail - Click and Drop - International Direct Feed
	Courier Integration Royal Mail Royal Mail - Click and Drop - International Direct Feed - Mapping
	Courier Integration Royal Mail Royal Mail API - Intersoft
	Courier Integration Royal Mail Royal Mail API - Intersoft - Mapping
	Courier Integration UPS UPS Worldship 2015 Access Point - International Direct Feed
Despatch	Despatch Multi-Order Totes
	Despatch Open Picks
Mobile Device	Mobile Device Android HHT Modules Tote Inspection
	Mobile Device Android HHT Navigation Drawer
Pre-Requisites	Pre-Requisites Graphical User Interface (GUI)
Purchasing	Purchasing Shipping Containers
Reporting	Reporting Accounts
Sales	Sales Customer List Add Customer Detail Tab
	Sales Customer List Add Customer More Tab
Store EPOS	Store EPOS Initial Setup
	Store EPOS Main Menu
	Store EPOS Using Store EPOS

System	System Company Info
	System Despatch Couriers
	System Questionnaires
	System Sales Order Delivery Methods
System Settings	System Settings Despatch Courier Integration UPS
	System Settings Purchasing Shipping
	System Settings Stock Stock Replenishment
	System Settings Supplier
User Group Settings	User Group Settings Despatch General